

AGENDA

Meeting: Pewsey Area Board
Place: Woodborough Club, Smithy Lane, Woodborough, SN9 5PL
Date: Monday 23 September 2024
Time: 7.00 pm

Including the Parishes of: All Cannings, Alton, Beechingstoke, Burbage, Buttermere, Charlton, Chirton, Easton, Froxfield, Grafton, Great Bedwyn, Ham, Little Bedwyn, Manningford, Marden, Milton Lilbourne, North Newnton, Patney, Pewsey, Rushall, Shalbourne, Stanton St Bernard, Tidcombe and Fosbury, Upavon, Wilcot, Huish and Oare, Wilsford, Woodborough, Wootton Rivers.

The Area Board welcomes and invites contributions from members of the public. The Chairman will try to ensure that everyone who wishes to speak will have the opportunity to do so.

If you have any requirements that would make your attendance at the meeting easier, please contact your Democratic Services Officer.

Networking opportunity from 6.30pm

Please direct any enquiries on this Agenda to Stuart Figini Senior Democratic Services Officer, direct line 01225 718221 or email stuart.figini@wiltshire.gov.uk

All the papers connected with this meeting are available on the Council's website at www.wiltshire.gov.uk

Press enquiries to Communications on direct lines (01225) 713114 / 713115.

Wiltshire Councillors

Cllr Jerry Kunkler, Pewsey (Chairman)
Cllr Paul Oatway QPM, Pewsey Vale West (Vice-Chairman)
Cllr Stuart Wheeler, Pewsey Vale East

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Public Participation

Please see the agenda list on following pages for details of the items for discussion. The Area Boards welcome public participation and the Chairman will try to ensure that everyone has the opportunity to participate where possible. To discuss matters not on the agenda, please contact the officer named on the front page, ahead of the meeting.

For extended details on meeting procedure, submission and scope of questions and other matters, please consult [Part 4 of the council's constitution](#).

The full constitution can be found at [this link](#).

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For assistance on these and other matters please contact the officer named above for details

Area Board Officers

Strategic Engagement & Partnerships Manager – Richard.rogers@wiltshire.gov.uk

Engagement and Partnership Lead – caroline.lequesne@wiltshire.gov.uk

Democratic Services Officer – stuart.figini@wiltshire.gov.uk

	Time
<p>1 Apologies for Absence</p>	
<p>2 Minutes (<i>Pages 7 - 20</i>)</p> <p>To approve and sign as a correct record the minutes of the meeting held on 17 June 2024.</p>	
<p>3 Declarations of Interest</p> <p>To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.</p>	
<p>4 Chairman's Announcements (<i>Pages 21 - 30</i>)</p> <p>The Chairman will give an update on outcomes and actions arising from previous meetings of the Area Board:</p> <ul style="list-style-type: none"> • Update on the Families and Children's Transformation (FACT) Family Help Project • Update on Families and Children's Transformation (FACT) Transitional Safeguarding Project • Overview of Wiltshire Youth Council • Gypsies and Travellers Development Plan Consultation • Cost of Living Update 	
<p>5 Information Items (<i>Pages 31 - 70</i>)</p> <p>The Board is asked to note the following Information items:</p> <ul style="list-style-type: none"> • Community First • Healthwatch Wiltshire – Annual Report 2023/2024 • Update from BSW Together (Integrated Care System) 	
<p>6 Pewsey and Marlborough Surgeries</p> <p>To receive a presentation from Suzanne Deering and a social prescriber about the work of Pewsey and Marlborough Surgeries and how they interact with the local community.</p>	
<p>7 Partner and Community Updates (<i>Pages 71 - 82</i>)</p> <p><u>Verbal Updates</u></p> <p>To receive any verbal updates from representatives, including:</p> <ul style="list-style-type: none"> • Pewsey Community Area Partnership • Health & Wellbeing • Youth • Parish Councils 	

Written Updates

The Board is asked to note the following written and online updates attached to the agenda:

- Neighbourhood Policing Team – including a road safety update
- Dorset and Wilts Fire and Rescue Service - video

8 **Area Board Priority Updates** (Pages 83 - 84)

To receive updates on the Area Board priorities.

9 **Area Board Funding** (Pages 85 - 88)

To note the remaining budgets and to consider any applications for funding, as detailed in the attached report and summarised below:

Remaining Budgets Prior to the grant requests below:

Community Area Grant	Older & Vulnerable	Young People
£12,104	£6,000	£12,935

Area Board Initiatives:

Ref/Link	Grant Details	Amount Requested
ABG1934	Free swimming lessons	£500

Community Area Grants:

Ref/Link	Grant Details	Amount Requested
ABG1858	The Bouverie Hall – Bouverie Hall foul drains repair	£1,680

Older & Vulnerable Grants:

Ref/Link	Grant Details	Amount Requested
	N/A	

Young People Grants:

Ref/Link	Grant Details	Amount Requested
ABG1941	Thriving Through Venture	£4,950

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Delegated Funding

The Board is asked to note any funding awards made under the Delegated Funding Process, by the Strategic Engagement & Partnership Manager, between meetings due to matters of urgency:

- None

Further information on the Area Board Grant system can be found [here](#).

10 **Local Highways and Footpath Improvement Group (LHFIG)** (Pages 89 - 104)

To note the minutes and consider any recommendations arising from the last LHFIG meeting held on 24 July 2024, as set out in the attached report.

Recommendations:

1. To add the following Issues (with funding) to the Priority Schemes List:
 - a. 10-24-10 Great Bedwyn Browns Lane village gateway (£500)
2. To allocate funding to Issues currently on the Priority Schemes List:
 - a. 10-23-11 Oxenwood Speed Limit (£3,600),
 - b. 10-23-9 A345 Sunnyhill Lane (£480) and
 - c. 10-23-10 A345 Oare Signing Review (£2,352.56).
3. To add the following Issues to the Priority Schemes List (without funding):
 - a. 10-24-07 A345 Oare New Post for SID deployment
4. To close the following Issues:
 - a. 6374 & 6541 Upavon Signing and streetlighting,
 - b. 10-23-6 Froxfield new post for SID deployment

11 **Urgent items**

Any other items of business which the Chairman agrees to consider as a matter of urgency.

12 **Future Meeting Dates and Close**

Future Meeting Dates (7.00-9.00pm):

- 25 November 2024
- 3 March 2025

For information on applying for a grant or grant application deadlines for these meetings, contact the Engagement and Partnership Lead, Caroline.LeQuesne@wiltshire.gov.uk

MINUTES

Meeting: Pewsey Area Board
Place: Great Bedwyn Village Hall, Frog Lane, Great Bedwyn, Wiltshire, SN8 3PB
Date: 17 June 2024
Start Time: 7.00 pm
Finish Time: 9.05 pm

Please direct any enquiries on these minutes to: Ben Fielding, Senior Democratic Services Officer, (Tel): 01225 718221 or (e-mail): benjamin.fielding@wiltshire.gov.uk

Papers available on the Council's website at www.wiltshire.gov.uk

In Attendance:

Wiltshire Councillors

Cllr Jerry Kunkler (Chairman), Pewsey
Cllr Paul Oatway QPM (Vice-Chairman), Pewsey Vale West
Cllr Stuart Wheeler, Pewsey Vale East

Wiltshire Council Officers

Richard Rogers, Strategic Engagement Partnerships Manager
Caroline LeQuesne, Engagement and Partnership Lead
Dominic Argar, Assistant Multimedia Officer
Ben Fielding, Senior Democratic Services Officer

Partners and Guest Speakers

Inspector Ben Huggins, Wiltshire Police
Nicky Harris, Community and Family Navigator

Total in attendance: 21

<u>Minute No..</u>	<u>Summary of Issues Discussed and Decision</u>
117	<p><u>Election of Chairman</u></p> <p>Nominations were sought for a Chairman for the forthcoming year. On the nomination of Councillor Paul Oatway QPM seconded by Councillor Stuart Wheeler, it was,</p> <p><u>Resolved:</u></p> <p>To elect Councillor Jerry Kunkler as Chairman of the Pewsey Area Board for the forthcoming year.</p>
118	<p><u>Election of Vice-Chairman</u></p> <p>Nominations were sought for a Vice-Chairman for the forthcoming year. On the nomination of Councillor Stuart Wheeler seconded by Councillor Jerry Kunkler, it was,</p> <p><u>Resolved:</u></p> <p>To elect Councillor Paul Oatway QPM as Vice-Chairman of the Pewsey Area Board for the forthcoming year.</p>
119	<p><u>Welcome and Introductions</u></p> <p>The Chairman introduced Wiltshire Councillors in attendance as well as the guest speakers, Inspector Ben Huggins and Nicky Harris.</p>
120	<p><u>Apologies for Absence</u></p> <p>Apologies for absence were received from Cllr Anna Paterson, Easton Royal Parish Council.</p>
121	<p><u>Minutes</u></p> <p>The minutes of the meeting held on 4 March 2024 were presented for consideration.</p> <p>Concern was raised that following on from the Highways Matters Area Board meeting, responses to submitted questions should have been provided within a week, however this had not been the case and when the responses had been provided, it was not felt as though they had been adequate.</p> <p>Assurance was provided that the Director of Highways had been invited to attend the Pewsey Area Board meeting on 17 June as per minute 106, however the Highways matters events had taken place across all 18 of the Area Boards,</p>

	<p>therefore there was a lot of demand for such attendance. Richard Rogers, Strategic Engagement Partnerships Manager, agreed that he would contact Northern Highways to chase requested responses.</p> <p>Concern was also raised regarding the Highway Schemes Maintenance Programme, which had not been discussed with it stressed that Pewsey had been labelled as an important region with roads that were not suitable. Members of the public echoed this concern and shared that there was a feeling of zero confidence in Highways.</p> <p>Assurance was provided that Area Board members had met with Leader of the Council, Councillor Richard Clewer and had shown him some of the roads which presented issues locally. Cllr Clewer had since gone away to try and get such work done, however there was a lot of catching up to be done since winter.</p> <p>Councillor Paul Oatway QPM also provided assurance that he had sent an email to Highways expressing concern regarding the programme of work in the Pewsey area with a lot of projects having been delayed or cancelled. Councillor Jerry Kunkler also expressed that two more gulley tankers had been procured for the use of Parish Councils, which would go out on request to complete work and that should residents have issues with the My Wilts app, they could approach the Area Board Members directly.</p> <p>Richard Rogers, Strategic Engagement Partnerships Manager, provided assurance that a meeting had taken place which included the Director for Highways and Transport to discuss the concerns that had been raised by several area boards. This included an agreement to look at:</p> <ol style="list-style-type: none"> 1. Improving proactive communications from Highways 2. Consultation on the Highways improvement programme 3. Where the best place was to discuss local highways issues <p>After which, it was;</p> <p><u>Resolved:</u></p> <p>To approve and sign as a true and correct record of the minutes of the meeting held on 4 March 2024.</p>
122	<p><u>Declarations of Interest</u></p> <p>There were no declarations of disclosable pecuniary interest.</p>
123	<p><u>Chairman's Announcements</u></p> <p>The Chairman made the following announcements as per the agenda pack:</p>

	<ul style="list-style-type: none"> • Highways Matters Q and A • Consultation on the Licensing Policy • Local Nature Recovery Strategy Public Engagement • Multiply – National Numeracy Day
124	<p><u>Information Items</u></p> <p>The following written updates and information items were received and noted:</p> <ul style="list-style-type: none"> • Community First • Healthwatch Wiltshire • Update from BSW Together (Integrated Care System) <p>Further attention was drawn to the new website for Oxenwood Outdoor Education Centre: Oxenwood Outdoor Education Centre with it noted that the centre was a valuable local resource and that the centre was trying to expand its offer. It was also noted that there was an event set to take place at Oxenwood on 24 June from 5pm-7pm for young people in the area, which would include open fire activities. Those interested were encouraged to speak to Richard Rogers, Strategic Engagement Partnerships Manager.</p>
125	<p><u>Appointment of Representatives 2024/25</u></p> <p>The Area Board received a report requesting appointments of Councillor representatives to outside bodies, the reconstitution of and appointment to non-priority working groups for the Year 2024/25.</p> <p><u>Resolved:</u></p> <p>That Pewsey Area Board appointed the following Councillor Representatives to the following Outside Bodies:</p> <ul style="list-style-type: none"> • Pewsey Community Partnership – Cllr Paul Oatway QPM • The Vale Health Centre – Cllr Stuart Wheeler <p>That Pewsey Area Board appointed the following Councillor Representative to the Local Highways and Footway Improvement Group (LHFIG):</p> <ul style="list-style-type: none"> • Pewsey Area Board LHFIG – Cllr Jerry Kunkler <p>That Pewsey Area Board noted the Terms of Reference for the LHFIG as set out in Appendix B, attached to the agenda.</p>
126	<p><u>Area Board - End of Year Report</u></p> <p>Part I – Looking Back</p> <p>The Area Board received a presentation from Caroline LeQuesne, Engagement</p>

and Partnerships Lead on the Area Board End of Year Report. Caroline thanked local community groups for their hard work, as though the Area Board met four times a year, a lot of work took place in between. It was also outlined how the Area Board had been able to support areas in the most need through looking at deprivation quintiles. The presentation included the following points:

Youth engagement and positive opportunities.

- This included such work as the Pewsey Youth Café and the Blue Bus in the Villages.

Valuing and supporting vulnerable and older people.

- It was outlined that for the vulnerable population, work which had taken place included funding for defibrillators, vouchers, and boaters' access to energy grants.
- For the older population, work had included the Memory Café and Alzheimer's Art Group.

Addressing environmental issues.

- Sylvia Wyatt of Great Green Bedwyn outlined that it had been a busy period for the community group including open and rain gardens which had taken place on 16 June. The event had seen over 800 garden visits over 4 hours and raised over £1,5000.
- Hard work had been taken place with the Southern Streams Farmers Group and that a small grant for farming in a protected landscape had been received. Presentations had taken place in schools as well as an evening meeting to enable better communication with the farmers and villages.
- Regarding heat usage, a green open homes event had taken place to offer visitors the opportunity to see how they might improve their own homes.
- The organisation had picked up an infrared camera which enabled 30 homes to be surveyed, which had seen an increase in heat pumps, draught proofing, and new windows as a result.

Part II – Looking Forward

Richard Rogers, Strategic Engagement Partnerships Manager (SEPM) provided a summary of the Community Survey/CAJSNA Data:

- There had been 76 responses to the survey (2.8% of the Wiltshire population).
- The following 5 priorities were identified by respondents:
Health:
 - Almost 40% of respondents had chosen this as their first choice.
 - The top 5 health issues in order were support for keeping physically active, support for living longer better, care for those living with dementia, mental health support and tackling levels of obesity.
 - CAJSNA data was provided to support this, including that in

general the Pewsey community area scored healthy or above average for Wiltshire.

Environment:

- 12% of respondents chose this as their first choice.
- The top 5 environment issues in order were increasing biodiversity and quality of landscapes, addressing flooding, supporting public transport services, tackling fly tipping, supporting/improving active travel.
- It was outlined that locally a lot of work had taken place to support the above, including the DRT bus services and encouraging walking and cycling.

Cost of Living:

- 11% of respondents chose this as their first choice.
- The top 4 cost of living issues in order were support for housing/rent affordability, support for households and children living in low-income families, tackling fuel poverty and debt and support for foodbanks.
- CAJSNA data was provided to support this, including that fuel poverty/rental costs were amongst the highest in Wiltshire.

Children and Young People:

- 10% of residents chose this as their first choice.
- The top 4 children and young people issues in order were improving positive activities for young people, young people's mental health, supporting those living with special needs (SEND) and support for young carers.
- CAJSNA data was provided to support this, including that Wiltshire had 0.26% of all ages admitted to hospital for self-harm compared to 0.16 for England as a whole.

Economy:

- 10% of residents chose this as their first choice.
- The top 3 economy issues in order were empty businesses and shops, low education or skills gap, unemployment.
- CAJSNA data was provided to support this, including that during 2023 on average there were 9 empty businesses on average in Pewsey.

Information was provided about Rural Hubs, which was outlined as being a market towns initiative for rural areas and was being delivered by Future Smiths using government funding. The aim was to support local rural business by providing free tailored support and some access to grants and funding as well as to create jobs, modernise businesses, improve products & services.

After the presentation, there was time for the following questions and points to be made:

- The reasoning for the high self-harm data was questioned, to which clarity was provided that there was a myriad of reasons for this, including that during the pandemic things got a lot harder emotionally and psychologically and that the services available were over-subscribed. It

	<p>was acknowledged that this had possibly been taking place for years however people were now more willing to discuss it.</p> <ul style="list-style-type: none"> • A discussion took place regarding SEND provision at Pewsey Vale School and how the number of SEND students had risen over the reason years as well as the potential reasonings for why this might be the case. <p>After which, it was;</p> <p><u>Resolved:</u></p> <p>That Pewsey Area Board decided upon the following priorities it wished to focus on in the coming year as well as the respective lead councillor representatives:</p> <ul style="list-style-type: none"> • Improving opportunities for young people – Cllr Jerry Kunkler • Addressing environment issues – Cllr Paul Oatway QPM • Valuing and supporting our most vulnerable and older people – Cllr Stuart Wheeler
127	<p><u>Family Hubs</u></p> <p>The Area Board received a presentation from Nicky Harris, Community and Family Navigator, which introduced the work of the Family Hubs. The presentation covered the following points:</p> <ul style="list-style-type: none"> • An overview of Family Hubs was provided, with it noted that their aim was to provide greater local community support and guidance for families and young people aged from 0 to 19, extending to 25 for those with special educational needs and disabilities. • It was noted that the Hubs would be funded by Wiltshire Council and provided by Spurgeon’s Children’s Chairty. • The support offered by Family Hubs was outlined including 1-2-1 support in the home, parenting advice groups and a digital family hub available 24 hours a day. • The role of Family Navigators and Family Hub Practitioners was outlined. • There are 3 main Family Hub sites in Five Rivers (Salisbury), County Hall (Trowbridge) and Monkton Park (Chippenham) with a further 21 Family Navigator sites across the county. • The contact details were provided for the Family Hubs as follows: wiltshirecc@spurgeons.org and 0800 970 4669. <p>After the presentation, there was time for the following questions and points to be made:</p> <ul style="list-style-type: none"> • It was clarified that Family Hubs had no criteria and were there for everyone. • The trend of children not attending school was discussed and how this had been a theme with an example cited of how the Family Hub had assisted a mother who was home schooling. • It stated that the demand for the Family Hubs had been high and that there was always a need for volunteers.

Partner and Community Updates

The Area Board received updates from Partners and community organisations as detailed below:

- **Pewsey Community Area Partnership (PCAP)**

The Area Board received an update from the PCAP representatives, Colin Gale, Dawn Wilson and Susie Brew as follows:

Colin Gale – Buses and Trains:

- The DRT had been doing well and there had been some promotions such as £1 fares on Saturdays, which had taken place several times.
- Regarding the Bus Service Improvement Plan (BSIP) - Wiltshire Council had been awarded £2.1m per annum for the next 2 years, with a condition of the funding award that the bus service could not be reduced during the period.
- It was updated that unfortunately Pewsey station had been ranked as the bottom GWR station, therefore Colin had contacted Mark Hopwood (GWR Chief Executive) to question what would be done about this, with an invitation provided to attend the GWR stakeholders conference on 24 June 2024.
- An update was provided on how there would potentially be changes to rail service in Pewsey from 2029, however this would rely on the 4th platform at Westbury.
- A survey had taken place amongst parishes in Pewsey to look at potholes with a meeting held with Leader of the Council, Cllr Richard Clewer, where Cllr Oatway QPM showed some of the roads. These roads had since been repaired, however further repairs had since been needed due to freight.

Susie Brew – Pewsey Vale Tourism Partnership:

- A bike repair stand had been installed in Pewsey with thanks given to the Area Board.
- Concern was voiced about not having a local visitor partnership in Wiltshire, with Pewsey Vale Tourism Partnership doing anything they can to help Visit Wiltshire achieve a status so that they do not miss out on funding.
- The partnership was still awaiting training on the Wiltshire Council app designed for heritage walks.
- The partnership would be 10 years old in September and would likely have an event to celebrate.

Dawn Wilson:

- Home Start are aware of the work of Spurgeon's and aware working to support children from ages 0-5.
- Pewsey Community Area Partnership youth coaching is going well., with a group of volunteers as well as two sports coaches who had been funded by Area Board grant funding. A success story has been that one

child who has behavioural issues has been introduced into a local football team.

- The opening of the Pewsey Pump Track was successful and was opened by British BMX champion Amelie Eaton, who provided some demonstrations.
- The Pewsey Vale Memory Café celebrated 10 years of running and recently had a boat trip which made good use of the Connect Bus.
- There hasn't been a Health and Wellbeing meeting for some time with the group looking for a new direction.
- PCAP has been set up as a voucher provider by Wiltshire Council and can now provide both electronic and paper vouchers to support referred families in need in Pewsey.
- PCAP has also successfully received a small grant from the Wiltshire Community Foundation for the same project, which will allow such things as white goods to be supplied, with a deadline of 30 September 2024.

After the update, there was time for the following questions and points to be made:

- Cllr Oatway QPM stated that he was working with Marlborough Town Council and Marlborough Area Board regarding concerns of the A338 corridor.

- **Health and Wellbeing**

The Chairman noted that at the September meeting of the Area Board, local surgeries would be attending.

- **Parish Councils**

The Area Board received a written update from Shalbourne Parish Council, which included:

- Tribute was paid to a Wiltshire Council Planning Officer who when Shalbourne's local pub had been closed and up for sale, they had declared the pub as a community asset in record time.
- Carvers Hill Estate Winery is now open with tours to start at the end of summer.
- Reference was made to the Memory Choir who hold sessions in Hungerford.

- **Wiltshire Police**

The Area Board noted written updates attached to the agenda. In addition, Inspector Ben Huggins provided a verbal update which covered the following points:

- Statistics for April and May were provided, with it noted that Pewsey was a very safe area compared to others and that there had been 63 crimes and 100 reported incidents in the past two months, which was a 1/3 drop on previous years.
- It was noted that violence against the person remained the largest type of crime with it noted that these incidents were largely private space

	<p>incidents.</p> <ul style="list-style-type: none"> • Reference was also drawn to a spate of thefts which had particularly involved construction vehicles being targeted for tools. • An overview of the recent activity conducted by the Police was provided including Op Sceptre, which was a knife prevention operation. • Reference was drawn to the local priorities and updates which had been included within the written report. <p>After the update, there was time for the following questions and points to be made:</p> <ul style="list-style-type: none"> • It was questioned regarding visibility how often PC's walk the streets of Pewsey, to which clarity was provided that this is infrequent as the reality is that modern policing is based on threat, harm and risk with a focus on hotspots to maximise resources. • Over the last 6 years the Police and Crime Commissioner has wanted more money to increase the number of Police Officers in Wiltshire, but this doesn't seem to be the case. To which clarity was provided that such investment would be welcomed and that it was hoped that the situation would improve with Wiltshire Police recently taken out of Engage. The change of crime to online crimes has also caused a need to divert resources. • Clarity was provided that online fraud was classed as a theft offence and therefore was included within that respective statistic. • It was stated that there was surprise with the number of drug related offences being low, with county lines and rural communities often referenced. Inspector Huggins explained how the Police are often reliant upon intelligence and that there is potentially more drug activity taking place however the Police need information to act upon this. • Further detail was provided on burglaries with it noted that 2 out of the 4 burglaries had been empty dwellings and then the other incidents included 2 non-dwellings such as sheds and outbuildings. • Feedback was provided in relation to Community Speed watch data that it would be more valuable for data to be more recent rather than being displayed over a 4-year period. • Detail was also provided on how the Police make use of neighbouring officers to borrow resource to complete such tasks as speed checks. <ul style="list-style-type: none"> • Age UK <p>The Area Board noted a written update attached to the agenda.</p>
129	<p><u>Area Board Funding</u></p> <p>The Area Board considered the following applications for funding:</p> <p><u>Community Area Grants:</u></p> <p>Woodborough Social Club – £2,000 towards new ladies' toilets.</p>

Decision

Woodborough Social Club was awarded £2,000 towards new ladies' toilets.

**Moved – Cllr Jerry Kunkler
Seconded – Cllr Paul Oatway QPM**

Reason – The application met the Community Area Grants Criteria 2023/24.

Woodborough Parish Room - £2,000 towards outside painting and garden project.

Decision

Woodborough Parish Room was awarded £2,000 towards outside painting and garden project.

**Moved – Cllr Paul Oatway QPM
Seconded – Cllr Stuart Wheeler**

Reason – The application met the Community Area Grants Criteria 2023/24.

Hilcott Village Hall - £640 towards two noticeboards for Barnard Meadow Hilcott.

Decision

Hilcott Village Hall was awarded £640 towards two noticeboards for Barnard Meadow Hilcott.

**Moved – Cllr Paul Oatway QPM
Seconded – Cllr Jerry Kunkler**

Reason – The application met the Community Area Grants Criteria 2023/24.

Older and Vulnerable Grants:

Arts Together - £1,700 towards Projects for Isolated and Vulnerable Older People in Pewsey.

Decision

Arts Together was awarded £1,700 towards projects for Isolated and Vulnerable Older People in Pewsey.

	<p>Moved – Cllr Jerry Kunkler Seconded – Cllr Stuart Wheeler</p> <p><i>Reason – The application met the Community Area Grants Criteria 2023/24.</i></p> <p><u>Youth Grants:</u></p> <p>Burbage Parish Council - £1,200 towards provision of sessions of Youth Bus</p> <p><u>Decision</u></p> <p>Burbage Parish Council was awarded £1,200 towards provision of sessions of Youth Bus.</p> <p>Moved – Cllr Stuart Wheeler Seconded – Cllr Jerry Kunkler</p> <p><i>Reason – The application met the Community Area Grants Criteria 2023/24.</i></p>
130	<p><u>Local Highways and Footpath Improvement Group (LHFIG)</u></p> <p>The Area Board received the minutes and considered the recommendations arising from the last LHFIG meeting held on 24 April 2024, as detailed in the report.</p> <p>On the proposal of the Chairman and seconded by Cllr Stuart Wheeler, it was;</p> <p><u>Resolved:</u></p> <p>To add the following Issues (with funding) to the Priority Schemes List: 10-24-02 Bottlesford Warning Signs and Markings (£850)</p> <p>To allocate funding to Issues currently on the Priority Schemes List: 10-20-9 Chirton 20 mph Speed Limit (£4,500), 10-22-8 Rushall Elm Row (Phase 3A) (£5,000)</p> <p>To close the following Issues: 10-20-3 Rushall Elm Row Footway (Phase 2), 10-22-11 Woodborough Direction Signs, 10-23-5 All Cannings Roundels</p> <p>Financial Contributions: That Parish and other Third-Party Contributions should be set at 40% of the estimated cost, capped at a maximum amount of £5,000.</p>
131	<p><u>Urgent items</u></p> <p>There were no urgent items.</p>

132	<p data-bbox="336 241 807 282"><u>Future Meeting Dates and Close</u></p> <p data-bbox="336 309 1114 349">The date of the next meeting was 23 September 2024.</p>
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Area Board Briefing Note

Update on the FACT Family Help Project

Service:	<i>Families and Children's Transformation (FACT)</i>
Date prepared:	<i>August 2024</i>
Further enquiries to:	<i>Simon Thomas</i>
Direct contact:	<i>Simon.thomas@wiltshire.gov.uk</i>

Background

In early 2023, the Wiltshire Families and Children's Transformation (FACT) Partnership launched its Family Help project to enhance the local arrangements for the delivery of early intervention and prevention services for children, young people and families.

What do we mean by 'Family Help'?

Wiltshire's multi-agency Family Help arrangements enable children, young people and families to access the right help at the right time through a co-ordinated approach to prevention and early intervention through:

- a co-ordinated approach at a whole population/universal level to prevent needs from arising and to build resilience across all residents
- a robust multi-agency approach to identifying any additional needs at the earliest point and providing effective joined-up support that prevents the needs from escalating further

We use the term 'Family Help' to stress that the focus is on working with families and to avoid historical confusion associated with the term 'Early Help'.

Summer '24 Update

The project is now focussed on understanding the learning from the various strands of work and particularly the locality-based pilot activity in Warminster and Westbury with a view to embedding the successful features into the County-wide model for Family Help.

The Warminster and Westbury Pilot

What we set out to achieve and what we have achieved?

We wanted to develop and test some specific ways of working:

- Wrapping services/groups around local cluster(s) & communities.
- Creating a local case consultation system – Family Help Co-ordinator being local contact for support on case discussions.
- Applying a more flexible/responsive practice model – Localised team that built professional working relationships within the community.
- Creating a local community of practice – Warm hand overs and introductions for families rather than referrals
- Working with sibling groups across phases – bringing schools together to work across the whole family.
- Offering local training & sharing – Offering Peer supervision to the local pastoral care and parenting support staff in local schools, offering coaching and resources to support direct interventions
- Developing local 'voice' activity- Learning from the feedback of families

Over the last 15 months the pilot has been able to work with partners in the Westbury and Warminster area to provide a more individual response to Family Help. We have supported 53 families who under previous models would not have had received direct intervention within the home. We have been using

the Outcomes Star tool to understand impact and progress in families; analysis shows every family worked with has reported and shown positive progress.

In terms of other insights regarding impact of the project, early data analysis suggests specific positive impact in school attendance and school exclusion. There is also evidence that the provision of local advice to schools and other partners reduces unnecessary demand on the Council's 'front door' in terms of queries about support for individual children, young people and families. Work is ongoing to explore both quantitative and qualitative data and Oxford-Brookes University are currently undertaking the final stage of the pilot project evaluation to inform discussions about the future model for Family Help across Wiltshire.

Evaluation will also be completed on the Early Help Mental Health Pilot that has been integrated within the Warminster and Westbury activity; this project is due its national evaluation in September which will inform the future model of early help mental health support across the County.

What's next For Westbury and Warminster?

Family Help Pilot:

The specific activity of the Family Help Pilot Team ceased at the end of the Summer Term and has been transferred as 'business as usual' activity led by Spurgeons as the new delivery organisation for Family Hubs across Wiltshire (see below). All families that the pilot team are currently working have been introduced to staff from Spurgeons for any ongoing support needs.

Family Hubs:

The learning from the pilot has already fed into the delivery specification for the Family Hubs. These are the new Wiltshire wide service for families with children aged 0-19 (25 with SEND) delivered by Spurgeons since April 2024.

Family Hubs provide information, advice and support for all families with a mixture of evidence based interventions based on the local need. There are three flagship hubs in County Hall Trowbridge, Monkton Park Chippenham and Five Rivers Salisbury. Alongside this there are Community and Family Navigators based in community buildings such as libraries, leisure centres and community projects to offer support and guidance to families.

Further information can be found here [Family hubs - Wiltshire Together](#)

What's next for Wiltshire?

The county-wide aspects of the FACT Family Help project will continue as planned until April 25:

- Continued promotion of the All Together brand for Family Help

- Maintenance and development of the All Together web platform for families

- [All Together - Wiltshire Together](#)

- Ongoing roll-out of the whole system Family Help Workforce Development offer

- Further development and implementation of the Family Help outcomes framework

During this period the multi-agency partnership group will be reflecting on the learning and feedback from the pilot activity to inform a long-term county wide model.

Please contact fact@wiltshire.gov.uk if you'd like to find out more or get involved.

Area Board Briefing Note FACT Transitional Safeguarding Project

Service:	Families and Children's Transformation (FACT)
Date prepared:	August 2024
Further enquiries to:	Simon Thomas
Direct contact:	Simon.thomas@wiltshire.gov.uk

PROJECT OVERVIEW

Transitional Safeguarding is an “*approach to safeguarding adolescents and young adults fluidly across developmental stages which builds on the best available evidence, learns from both children's and adult safeguarding practice and which prepares young people for their adult lives*” (Chief Social Workers Knowledge Briefing June (2021)).

In response to multiple partners identifying opportunities for improvement in how we support young people who are vulnerable in the context of criminal and/or sexual exploitation as they move between services at age 18, the Families and Children's Transformation (FACT) Partnership is undertaking a specific project to explore how strategic and operational systems and practice can be developed. The project is specifically exploring the concept of achieving better outcomes for this cohort of young people through a programme of culture, practice and system change rather than a structural change model. National evidence tells us that failure to effectively support young people in this transition to adulthood impacts significantly upon their future outcomes as well as increasing the cost of interventions later in life that are felt across a wide range of system partners including Adult Social Care, Housing, Police, Justice System, Health partners and the welfare benefits system.

The multi-agency project has been running for 20 months with an initial focus on seeking to understand the lived experience of the young people and how the whole system works in the context of young people's support arrangements before, at and after the point they turn 18.

SUMMER 2024 UPDATE

As the project now moves towards closure in April 2025, the focus has shifted to identifying and implementing opportunities for improvement. This phase of activity is informed by case reviews, learning from cases that have been explored at the Creative Solutions Board during the period to date as well as the learning from cases considered within the Early Planning for Transitions activity. There has also been significant insight gained from engagement activity with young people, review of the Transitional Safeguarding mentoring programme and wider dialogue with a range of system partners about their experiences of working with young people in Wiltshire. We are also involved in a number of national networks exploring this issue and seeking to enhance approaches across the country.

The multi-agency activity has identified four key themes going forward.

Theme 1 - How the system can provide effective post-18 support for young people who have received intensive support prior to their 18th birthday

The project is working closely with Adult Social Care to enhance the existing post-18 support arrangements and to ensure that young people who require support from Adult Social Care experience a well-planned and smooth transition that leads to them being able to access appropriate support whilst also ensuring robust safeguarding oversight.

The project is also exploring the commissioning of housing provision with support specifically informed by the needs and vulnerabilities identified within the project.

Implementation of these developments will not just involve Adults Social but will require wider partner engagement and will need to be flexible and responsive to take account of the fluidity in young people's lives.

Intended impact

Success in this theme will mean that more young people are able to access effective post-18 support that enables them to achieve positive outcomes such as engagement in work and learning and reduced homelessness. The need for crisis-related support from across the system will also be reduced.

Theme 2 – How the system can best support young people with Special Education Needs/Disability (SEND) who are also vulnerable to exploitation

The project is facilitating conversation with colleagues from the Council's SEND Services, Social Care and pre/post-16 education providers to explore opportunities to ensure the support for these young people is as joined up and robust as possible taking account of the additional vulnerability and risks.

Intended impact

The key outcomes related to this theme are that fewer young people will drop out of post-16 work and learning and those that do will be picked up and supported to re-engage at an earlier stage.

Theme 3 – How the system partners can best work together to share information related to risk and vulnerability so that a shared assessment of risk is in place for each young person

This strand of work is in its exploratory phase with focussed conversations taking place with Police and Social Care colleagues, utilising case reviews to inform future recommendations and developments.

Intended impact

Improved sharing of information and consistency of assessment of risk will mean that partners will have a shared understanding of our most vulnerable young people and be able to respond more effectively when intervention is required. This will also enable consistency of support and response when young people move across and between services and parts of the system.

Theme 4 – How we can ensure that planning for transition from pre-18 to post-18 services is well-planned and effective

Informed by feedback from professionals and young people as well as case review activity, the project is working closely with Children's Social Care to embed best practice regarding planning for transition where contextual risks are present.

Intended impact

This theme is seeking to ensure that individual young people's needs, risks and vulnerabilities are well understood by relevant pre-18 and post-18 services so that transfer of support is as smooth as possible and that the risk of young people either disengaging from support or 'slipping through the net' are reduced.

Area Board Briefing Note Overview of Wiltshire Youth Council

Service:	<i>Voice and Participation Team – Families and Children Services</i>
Date prepared:	<i>July 2024</i>
Further enquiries to:	<i>Gary Norton-Sanders, Service Manager - Quality Outcomes</i>
Direct contact:	<i>gary.norton-sanders@wiltshire.gov.uk</i>

Introduction

This briefing note provides an overview of the Youth Council's role and outlines what Councillors can expect from this body. The Youth Council is a crucial initiative aimed at fostering youth engagement in local governance and community development.

This year 13 Youth Council members were elected, and they meet together on a monthly basis; facilitated by the Voice & Participation Team, within Families and Children Services. The council is made up of young people aged 11 to 19 from across Wiltshire.

Role of the Youth Council

Our Youth Council serves as an advisory body, providing valuable insights and recommendations on issues affecting young people in our county. Their unique perspectives can help shape policies and programs that better address youth needs.

The Youth Council ensures that the voices of young people are heard in decision-making processes. It acts as a bridge between the youth community and Wiltshire Council, representing the interests and concerns of young residents.

Through participation in the Youth Council, members gain leadership and advocacy skills. This experience prepares them for future roles in civic and community life.

The Youth Council plans and executes 3 community projects, contributing to local development and addressing specific community needs. These projects can range from environmental initiatives to social programs.

The Youth Council engages with the broader youth population through forums, surveys, and social media. This helps ensure that the council's activities and recommendations are reflective of the wider youth community.

Members participate in national and regional initiatives, such as the British Youth Council and the United Kingdom Youth Parliament.

Expectations from the Youth Council

Councillors can expect termly updates from the Youth Council on their activities, projects, and key issues. This will be in the form of termly newsletter and presentations at council meetings where considered appropriate.

The Youth Council will provide informed recommendations on policies impacting young people. Councillors can expect well-researched and practical suggestions that address the specific needs of the youth demographic.

Youth Council Members will have the opportunity to attend a Council meeting to observe.

The Youth Council may seek to collaborate with councillors on initiatives and projects. This will include co-hosting events or supporting council-led programs aimed at youth development.

Councillors will often seek feedback from the Youth Council; this is most effectively achieved through engagement with the collective Youth Council and not through engagement with individual representatives. Similarly, the Youth Council will seek feedback from councillors on their initiatives and proposals. This two-way communication helps ensure that their activities align with broader county objectives and benefit from the experience of elected officials.

Councillors can expect the Youth Council to actively advocate for youth-related issues within the community. This includes raising awareness about challenges facing young people and promoting positive initiatives.

Conclusion

The Youth Council is a vital asset to our county, bringing fresh perspectives and innovative ideas to the table. As county councillors, your support and engagement with the Youth Council will be instrumental in maximizing its impact. By working together, we can ensure that the voices of our young residents are heard and that their contributions lead to meaningful improvements in our community.

Thank you for your attention and support.

Gypsies and Travellers Development Plan consultation begins 20 August, with engagement events to start next month

Your communities can now have their say on the Gypsies and Travellers Development Plan Document, as the consultation begins Tuesday 20 August until 5pm on Friday 4 October.

To enable people to find out more about the Development Plan Document and ask questions, we are holding five engagement events at different locations around the county in September where you can drop-in to find out more, and one online engagement event.

People can read the Gypsies and Travellers Development Plan Document and supporting consultation documents on our website and at the main council offices at County Hall, Trowbridge, Monkton Park, Chippenham, and Bourne Hill, Salisbury. The plan will also be available in many Wiltshire Council libraries.

Anyone can share their views through our online portal, and anyone without internet access can visit a library to use the computers, or contact us to get a written copy of the representation form and find out how to view the documents.

Information about what types of issues people can comment on will be available on our website.

The list of engagement events is as follows. People can just turn up at any time during the in-person events, which are drop-in sessions – there is no need to book. However, anyone who wishes to attend the online event must sign up beforehand. Anyone with an interest in the Plan can attend any of the in-person events – they do not need to choose the one nearest to them.

Event	Date	Time	Location
General information webinar	Tuesday 3 September	6pm-7.30pm	Online
Salisbury	Wednesday 4 September	4.30pm-7pm	Five Rivers Health and Wellbeing Centre, Hulse Road, Salisbury SP1 3NR
Devizes	Thursday 5 September	4.30pm-7pm	Devizes Library, Sheep Street, Devizes SN10 1DL
Chippenham	Monday 9 September	4.30pm-7pm	Olympiad Leisure Centre, Sadlers Mead, Chippenham SN15 3PA

Royal Wootton Bassett	Wednesday 11 September	4.30pm- 7pm	Royal Wootton Bassett library, 11 Borough Fields, Royal Wootton Bassett SN4 7AX
Trowbridge	Thursday 12 September	4.30pm- 7pm	Atrium, County Hall, Bythesea Road, Trowbridge BA14 8JN

Area Board Briefing Note

Service:	Cost of Living
Date prepared:	10 September 2024
Further enquiries to:	Will Oulton
Direct contact:	William.oulton@wiltshire.gov.uk

Cost of Living

As we prepare for winter, there remain some financial pressures on household budgets, and it is anticipated that there will be continuing demand for support and advice.

Overall inflation is relatively stable at 2.2%¹, which suggests that some cost pressures for the community have reduced. However, for example, under the new energy price cap, gas and electricity prices will rise by 10% in England, Scotland and Wales from October².

The Council, therefore, is continuing to work with partners to deliver interventions that provide advice and support to our communities, including:

- Wiltshire libraries are continuing as warm spaces and as sources of advice.
- We will contact community providers to update our [interactive guide](#) to help people find key support to combat fuel and food poverty. In addition, we are creating a page on the directory that gives an interactive advent calendar view of provision/opportunities over the Christmas period.
- Wiltshire bus users can continue to travel on most routes in the county for just £2 or less for a single fare until the end of December 2024³. The fare price reduction has been funded by the Government and is aimed at getting more people to use buses across the country during the current cost of living challenges.
- Ahead of the Government announcement to extend the Household Support Fund by 6 months from the 1st of October⁴, we are analysing the impact of schemes delivered under the programme so can further develop our approach to ensure that

¹ [CPI ANNUAL RATE 00: ALL ITEMS 2015=100 - Office for National Statistics \(ons.gov.uk\)](#)

² [What is the energy price cap and who gets winter fuel payments? - BBC News](#)

³ [Get around for £2 - extended to December 2024 - Connecting Wiltshire](#)

⁴ [Government support extended to help struggling households with bills and essential costs over winter - GOV.UK \(www.gov.uk\)](#)

those households most in need are targeted for support. A full report is expected at Cabinet in October.

- Pending confirmation of funding, Foodbanks and Community Food Providers will be invited to apply for funding to support their work.
- [Our website](#) and media channels offer a range of online support and sign-posting information on topics including council tax/benefits, energy advice and mental health support.
- A dedicated Wiltshire Wellbeing support line to provide advice and guidance, and officers are working with to improve processes to ensure people are directed to right support. Contact details on the phone are: 0300 003 4576, and email is: wellbeinghub@wiltshire.gov.uk
- With change to the eligibility of Winter Fuel Payments⁵, the DWP has been encouraging the take up of Pension Credit⁶. The Council has also been promoting the take-up of Pension Credit to those who may be missing out.

FUEL Programme

The Council is pleased to say that, following a successful summer programme that saw more than 1,500 young people make around 2,000 bookings at over 41 locations. , Wiltshire Council's Holiday Activity and Food programme (FUEL) will be back during the Christmas school holidays. It is funded by the Department for Education and provides children who are eligible for benefits-related free school meals with free access to activity, food and nutritional education during school holidays. Eligible families will be able to sign up later in the year and details will be promoted through all schools in Wiltshire in due course. More information about FUEL can be found at www.wiltshire.gov.uk/fuel-programme.

⁵ [Winter Fuel Payment: Eligibility - GOV.UK \(www.gov.uk\)](#)

⁶ ["You could get Pension Credit" – Week of Action to drive take up - GOV.UK \(www.gov.uk\)](#)

Community First - AGM and Awards Celebration

The Community First Annual General Meeting and Awards Celebration will take place on **Wednesday 9th October 2024 (5.30-7.30pm)** at the Town Hall in Devizes. Refreshments will be provided. At the event we will share an overview of our work over the last 12 months and celebrate the achievements individuals involved in our programmes and services.

Voice It, Hear It - Stakeholder Engagement Registration



Voice It, Hear It is an innovative engagement project dedicated to enhancing health and social care services in Wiltshire. The project, which launched in early 2024, aims to engage residents and workers to co-produce, co-design, and co-develop local health and social care services. The Voice It, Hear It project is delivered by Community First, Wiltshire Service Users' Network, Wessex Community Action, Age UK Wiltshire, Alzheimer's Support and Celebrating Age Wiltshire, with funding from Wiltshire Council and Bath, North East Somerset, Swindon and Wiltshire Integrated Care Board (BSW ICB).

Voice It, Hear It is committed to amplifying the voices of adults with lived experiences, ensuring their insights are heard, shared, and acted upon. The project will collaborate with Wiltshire's health, education, and social care sectors, focusing on those who use these services and their caregivers. The primary aim of the partnership is to engage and seek the views of adults and children with:

- Learning disabilities and difficulties
- Physical impairments
- Sensory impairments
- Mental health needs
- Autism spectrum conditions
- Conditions associated with ageing, such as frailty and cognitive impairment
- Social, emotional, and behavioural needs
- Speech, language, and communication needs
- Substance use disorder
- Other factors impacting a child, adult, or family's ability to achieve positive outcomes (e.g., trauma, domestic abuse, exploitation)

The project seeks to collaborate with extended partners to better understand how and where to engage with the adult organisations you work with. By leveraging existing trusted relationships, the initiative aims to co-host and conduct consultations more effectively, ensuring the voices of these clients are included, valued, and acted upon. Your participation is crucial. By joining this effort, you will help ensure that the experiences of these communities inform new policies, strategies, and services.

To contribute, please register using the online form: <https://survey.zohopublic.eu/zs/7DDXym> and tell us about your organisation, your client organisation and how we might reach out through your networks. We have some funding available to support this work, including running workshops on behalf of Voice It, Hear It. Your involvement will aid in consulting clients and sharing their information as we develop new strategies and services for Wiltshire Council and BSW ICB.

For more information, please visit: www.communityfirst.org.uk/voice



Support for Unpaid Carers (Including Parent Carers) in Wiltshire



Community First is working in partnership with Age UK Wiltshire, Alzheimer's Support, Wiltshire Service Users Network, Citizens Advice Wiltshire and Wessex Community Action, under the umbrella Carers Together Wiltshire. The Carers Together Wiltshire partnership offers tailored support to the thousands of individuals across Wiltshire identified as a carer.

As part of our work with Carers Together Wiltshire, Community First offers support for parent carers who provide additional care to their child who needs more help and support. This includes a support conversation to discuss individual parent carer needs, information/advice and signposting to other support services. We can carry out a Carers Assessment for parent carers caring for a child over the age of 18 if they meet the eligibility criteria for a funded service. For more information about parent carer support through Carers Together Wiltshire, please see the parent carer support pathway included with this briefing pack. An information postcard is also included in the briefing pack.

The Carers Together Wiltshire team held three parent carer drop-in events in Chippenham, Trowbridge and Salisbury over the summer, with further drop-in events planned for the autumn. Please keep an eye on our Facebook page and newsletter (see below) for more information about upcoming drop-in events: www.facebook.com/communityfirstwiltshire

Parent Carers Newsletter

If you are a parent carer and you would like to be kept up to date with information including resources, events, drop-ins and other news, please subscribe to the parent carers newsletter using the sign-up form below. We would be grateful if you would also share this link with other parent carers in your newsletters and on your website: <https://mailchi.mp/93192f1024d4/parent-carers-newsletter>

Wiltshire Community-Led Housing

Community First and Wiltshire Community Land Trust are working in partnership to deliver Wiltshire Community-Led Housing. We believe Community-Led Housing offers an opportunity for local people to come together and provide the kind of homes their communities need for the future. Wiltshire Community-Led Housing is an independent advisory and support service, and we are here to support anyone in Wiltshire and Swindon who is interested in finding out more about Community-Led Housing. This includes town and parish councils, new groups and established groups. If you would like to find out more, please email: info@wiltshirecommunityledhousing.org.uk.

Rural Housing Enabler Project

Community First has been involved with the promotion and support of Community-Led Housing for several years working with Wiltshire Community Land Trust, Wiltshire Council, Swindon Borough Council and local housing associations. Community First has recently secured funding from DEFRA to employ a Rural Housing Enabler (RHE) Consultant and develop an active partnership group to help raise awareness of the lack of affordable housing for local people in rural areas and encouraging and supporting communities to help make provision for new homes. The team is currently responding to initiatives in Holt, Aldbourne and West Lavington. Current funding for this project is for a very limited period, up to the end of March 2025, so any groups and parishes interested in support should contact info@wiltshirecommunityledhousing.org.uk as soon as possible.

Employability Programmes

The Building Bridges Programme has recently received funding from The Ministry of Housing, Communities and Local Government via Wiltshire Council's Rough Sleeper Initiative's 'Move on and Prevention Funding' to support people in Wiltshire who are accommodated in housing related supported accommodation. If you would like support, please contact the dedicated rough sleeper team by email to roughsleeperteam@wiltshire.gov.uk, phone Housing Solutions 0300 456 0106, or speak to your HMO Manager.

Minibus Driver Training (MiDAS)

Community First offers MiDAS Minibus Driver Training, a nationally recognised standard for drivers of minibuses that offers training for members of staff and volunteers to drive minibuses to ensure they transport adults and children safely. MiDAS training offers the following benefits for your organisation:

- The Department of Education and Department for Transport highly recommend that all minibus drivers complete MiDAS training.
- Some insurance companies offer lower premiums on completion of this training.
- Drivers gain more valuable experience and feel more confident in driving minibuses and will become more competent and safer minibus drivers.

Community First is offering the new national MiDAS training programme. The theory module is now completed individually by drivers prior to undertaking a practical assessment. Upon application drivers will be allocated a 'learner pass' to access the Community Transport Association (CTA) learning portal.

Once this module has been completed one of our Driver Assessors will arrange to visit clients to complete a theory follow up followed by the driving assessment. On successful completion of both theory and practical, drivers will be able to log on the CTA portal to print off their personal MiDAS certificates.

Community First employs two highly qualified and experienced MiDAS trainers. Demand for training is high and will increase as we move towards the autumn and start of the new school year. Please book early to ensure your drivers are up to date with their training.

If you would like any further information on MiDAS training, please contact Martin Carter:
mcarter@communityfirst.org.uk.

Youth Action Wiltshire Golf Day

The Youth Action Wiltshire Annual Golf Day will take place on Friday 13th September 2024 at the North Wiltshire Golf Club, near Devizes. Please bring a team.

The funds raised from this event will go directly to our Young Carers and Splash services for exciting and sessions for Wiltshire young carers and young people facing challenges in their lives. These will include sports, music, arts, wildlife and well-being activities.

For further information contact Becca Worsley via email: beccaworsley@gmail.com

Youth Action Wiltshire Carol Service

The popular Youth Action Wiltshire carol service 'Carols by Candlelight' will take place on Friday 13th December 2024 at the usual venue of Malmesbury Abbey. Further details about the event will be released shortly.

For more information or to request tickets, please email Ginnie Keen: ginniekeen@gmail.com.

Alternative Provision at Oxenwood and Linkenholt

Community First has been approved as a provider of alternative provision delivered at our Outdoor Education Centres. Oxenwood and Linkenholt Centres provide a valuable learning experience for vulnerable children and young people. The Centres can support young people who may struggle to access mainstream education, including those who face social and academic exclusion. Under the leadership of our trained and experienced Outdoor Education Instructors, we foster a nurturing and positive environment where young people feel safe, heard and valued. Our Centres offer a place to unwind, connect with nature and experience the many positive benefits of adventure and outdoor education.

Our curriculum focuses on social, emotional, and physical development whilst emphasising the development of essential skills including resilience, motivation, self-control, confidence, and independence. Our commitment to high-quality experiences ensures that schools, clubs, and groups can access our day activities, and we are dedicated to making a positive impact on the lives of young learners. Young people can be referred to us if:

- They lack engagement in school
- Have underdeveloped life-skills
- Have low attendance and attainment
- Experience poor mental well-being and self-esteem issues
- Have anxiety
- Have a pattern of negative relationships with adults and peers
- Lack of pro-social behaviours

For more information please visit: <https://www.oxenwood.org.uk/alternative-provision/>

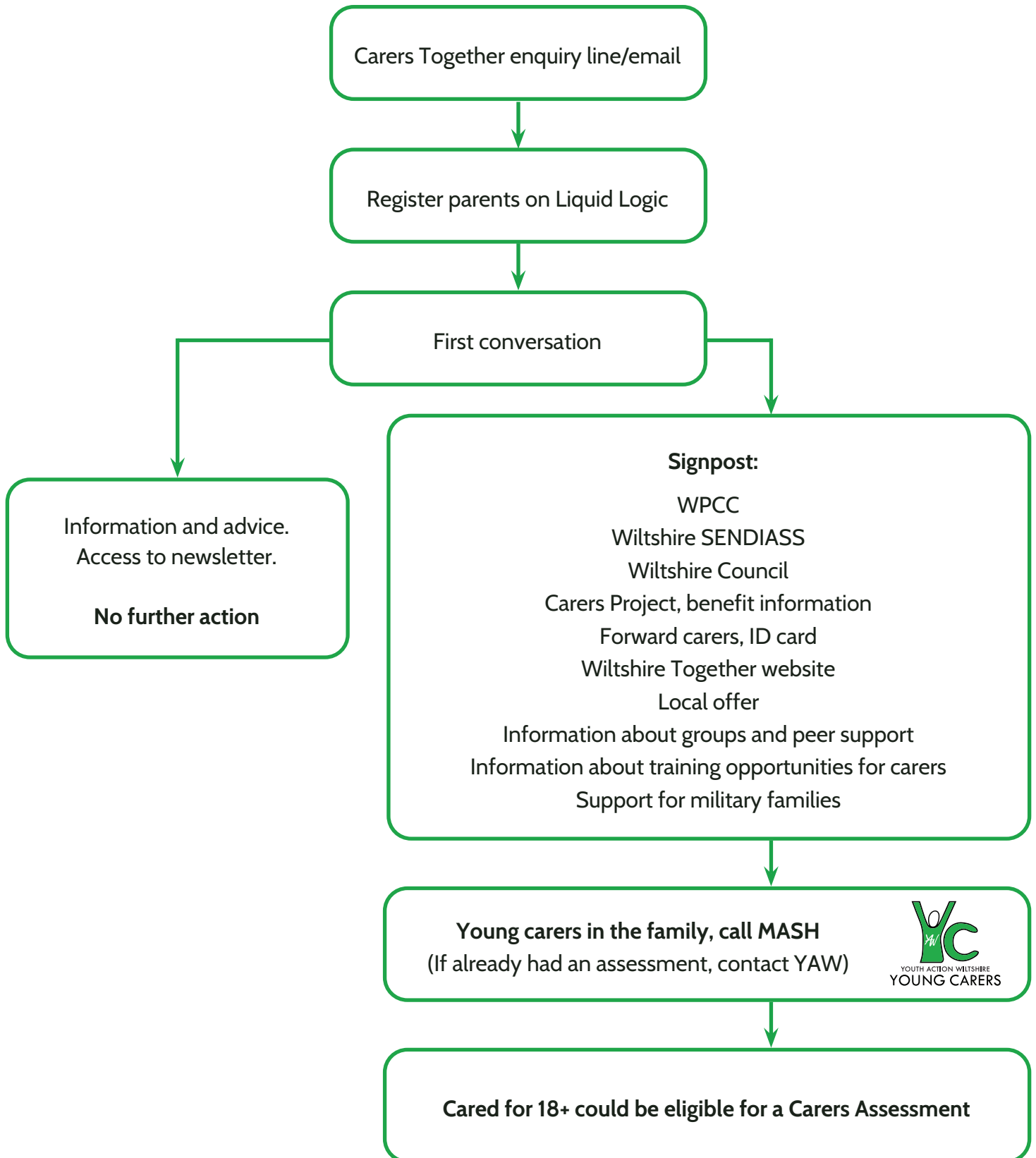
Briefing prepared by:

Ellie Ewing

Marketing and Communications Manager (Community First)

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Parent Carer Support Pathway



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**COMMUNITY
FIRST**



**Carers Together
Wiltshire**

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Help for parent carers in Wiltshire

**Are you a parent carer, providing care to
your child who needs additional support?**

Community First can offer a range of help
and support for parent carers through the
Carers Together Wiltshire partnership.

01380 710 300

enquiries@carerstogethertwiltshire.org.uk

**[www.communityfirst.org.uk/carers-
together-wiltshire](http://www.communityfirst.org.uk/carers-together-wiltshire)**

Useful contacts for parent carers

Wiltshire Parent Carer Council

Information, signposting and support for parent carers of children and young people with SEND.

www.wiltshireparentcarercouncil.co.uk

01225 764647

Wiltshire SENDIASS

Support around education for young people and their families.

01225 355266

Wiltshire Council's Adult Social Care

If your child is over 18

0300 456 0111 (out of hours: 0300 456 0100)

Integrated Front Door (Children's Services)

If you are worried about a young person under 18.

0300 456 0108 (out of hours: 0300 456 0100)

If you have a young carer in your family who needs support please refer them through the above telephone number to access our services.

Forward Carers

A range of online resources to support you in your caring role, including a benefits calculator. You can register for a Carers ID Card, access online support groups and self-refer for help from local services.

www.carerfriendlywiltshire.org.uk

Turn2Us

National charity that helps people in financial hardship to gain access to welfare benefits, charitable grants and support services.

www.turn2us.org.uk

Sign up for our newsletter.
Scan the QR code or visit:
<https://tinyurl.com/2h2fne5v>



The value of listening

Healthwatch Wiltshire
Annual Report 2023-2024



Message from Chief Executive Officer

As CEO of TCF I am SO proud that we are now able to deliver Healthwatch Wiltshire as part of our Healthwatch family, more specifically as part of the Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (ICB) footprint.

Healthwatch Wiltshire has a wonderful history. Our volunteers, staff and stakeholders have worked incredibly hard over the past 12 months, this document goes some way to share the work and passion that they share for Healthwatch.

This year has been a time for reflection and vision planning. There are many good things about how Healthwatch has been delivered in Wiltshire, but I look forward to establishing new approaches to listening, planning and implementing an effective service. I am keen that during the course of the coming year we involve student placements and embed our new governance approach.

Healthwatch Wiltshire is incredibly well respected and comes with a dedicated group of advocates. Ensuring that the people of Wiltshire are heard and informed is key to our continued success. Our focus will remain on a locally delivered service whilst creating regional intelligence. We seek to create cohesion across our projects at a strategic level ensuring that peoples views are always shared locally and when necessary shared as part of a regional approach.

I'd like to place on record my thanks to all involved in the transition period, volunteers, staff and commissioners, and look forward to working alongside you all in the coming year.

Kevin Peltonen-Messenger
CEO,
TCF



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“Over the last year, local Healthwatch have shown what happens when people speak up about their care, and services listen. They are helping the NHS unlock the power of people’s views and experiences, especially those facing the most serious health inequalities.”

Louise Ansari, Chief Executive at Healthwatch England





Clockwise from top: Melksham Fete in July 2023; the Healthwatch England Conference in September 2023; welcoming David Croisdale–Appleby, Chair of Healthwatch England, in August 2023; a volunteer day focusing on future project ideas in November 2023; and our Christmas party in December 2023.

Message from our Chair

As your health and social care champion, the Healthwatch Wiltshire team continues to ensure that your voice is heard by local services.

I hope this report finds you well. This year has had a big focus on reaching out to communities we don't often hear from.

Our work with Wiltshire Council's Ethnic Minority and Traveller Achievement Service (EMTAS) and children's charity Spurgeons has helped us to understand more about the experiences of Afghan refugees, Eastern Europeans and Boaters in how they access services.

We've also heard from autistic people and their carers on what they think of mental health services in Wiltshire and we're keen to see how these services can be developed following the recommendations we've made in our report.

Working closely with our partners across the health and care system has been another key theme this year. We're pleased to have been involved in the development of information and resources to help ease the process of leaving hospital, and be at the heart of the new network of Neighbourhood Collaboratives as they launch across Wiltshire.

And I'm particularly proud that our volunteers have played a pivotal role in the design of a new complaints guide for Salisbury District Hospital. The volunteers' meticulous work to ensure the new guide was patient friendly has meant it's the hospital's first publication to carry the coveted 'patient reviewed' stamp.

I would like to extend a huge thanks to our dedicated staff team and our wonderful volunteers whose hard work and commitment enabled us to achieve so much over the year.

Following a procurement exercise undertaken by Wiltshire Council, Healthwatch Wiltshire moved to a new provider in January 2024.

Thank you to everyone who has shared their views and experiences with us. Sharing your feedback really does make a difference.



Alan Mitchell
Healthwatch Wiltshire Chair



This year has had a big focus on reaching out to communities we don't often hear from.

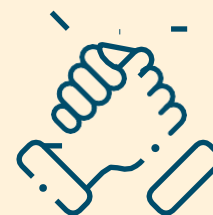
About us

Healthwatch Wiltshire is your local health and social care champion.

We make sure NHS leaders and decision-makers hear your voice and use your feedback to improve care. We can also help you to find reliable and trustworthy information and advice.

Our vision

A world where we can all get the health and care we need.



Our mission

To make sure people's experiences help make health and care better.



Our values are:

- **Listening** to people and making sure their voices are heard.
- **Including** everyone in the conversation – especially those who don't always have their voice heard.
- **Analysing** different people's experiences to learn how to improve care.
- **Acting** on feedback and driving change.
- **Partnering** with care providers, Government, and the voluntary sector – serving as the public's independent advocate.



Year in review

Reaching out:

1,142 comments

from people who shared their experiences of health and social care services with us, helping to raise awareness of issues and improve care.

4,397 people

came to us for clear advice and information about topics such as mental health and registering with a GP.



Making a difference to care:

We published

3 reports

about the improvements people would like to see in health and social care services.

From these we made

14 recommendations

for improvement.



Health and social care that works for you:

We're lucky to have

15 volunteers

who gave up **470 hours** to make care better for our community.

We currently employ

4 staff

who help us carry out our work.

We're funded by our local authority. In 2023-24 we received

£165,496



Your voice heard at a wider level

We collaborate with other Healthwatch and the Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (BSWICB) to help influence decisions made about services across the region.



Developing resources to support hospital discharge

We have been working with staff across the BSW health and care system to develop new leaflets, videos and information resources that help provide extra support for patients, families and carers during their discharge from hospital.

The resources, which also provide information and support for health and care professionals, support a new programme of work called Caring Steps Together, which has been established to improve people's understanding of what can sometimes be the confusing process of leaving hospital and accessing follow-up care.

The new resources, which launched in December 2023, will help support patients, their families and carers to understand the process of leaving hospital and the other services available to provide support in the community. The resources are available digitally and as printed leaflets to download from the [BSW Together website](#).



“In late 2022, partly through work led by Healthwatch Wiltshire, BSWICB identified a need to significantly change and improve the way we share information about being discharged from hospital if people need support at home or are going into a care home. It took a year to work with partners to truly understand what our population and colleagues needed, how they wanted to access it and even how they wanted it to look.

“Caring Steps Together launched in late 2023 and has reached and helped thousands of people to understand what their pathway looks like, what decisions they might want to make and who they can talk to for more support. Healthwatch Wiltshire was a consistent and supportive partner through that process, always advocating for Wiltshire residents at every opportunity and fundamentally helped to shape and deliver on our shared ambitions to help improve people’s experience of our services.”

Emma Higgins, Associate Director – Wiltshire Integrated Care Alliance Programme and Delivery Lead, BSW ICB



We join new neighbourhood initiative

In 2023, we were invited to join the Neighbourhood Collaboratives initiative, which aims to reduce health and wellbeing gaps in our local communities.

The collaboratives, which include partners from health and social care, local authorities, the voluntary and community sector and police and fire services, are currently being set up across the region by the BSW Integrated Care Board.

We have joined the steering group of the Wiltshire Collaborative Network, which oversees these Neighbourhood Collaboratives, and brings them together to share information and learning.

As more Neighbourhood Collaboratives become established, we'll be monitoring how they work together to tackle local health and wellbeing challenges.



“We’re two years into the [Neighbourhood Collaboratives] work to build broad alliances across Wiltshire and in each Primary Care Network neighbourhood, focusing on prevention and reducing health inequalities. Healthwatch Wiltshire has been an integral part of developing this approach and has walked side by side in promoting and supporting it towards sustainability.

“Neighbourhood Collaboratives aim to be led by the voice of residents in each area – Heathwatch Wiltshire continue to be a partner and critical friend in building new relationships and connection with our residents to ensure our work is meaningful and focused on things that matter to the community.”

Emma Higgins, Associate Director – Wiltshire Integrated Care Alliance Programme and Delivery Lead, BSW ICB



Survey focuses on eating disorders

Working with our Healthwatch colleagues in Swindon and Bath and North East Somerset, a survey was launched in early 2024 which asked for people's views on eating disorders and disordered eating – and if enough support is available in the region. Volunteer Jasmine Fawcus-Smith presented the project at our Mental Health Open Forum in March 2024 and highlighted that a lack of communication between patients and services, a lack of knowledge among healthcare professionals, and delays in accessing support were coming through as key themes. The survey has since closed and we'll be sharing the findings in due course.



Listening to your experiences

Services can't make improvements without hearing your views. That's why, over the last year, we have made listening to feedback from all areas of the community a priority. This allows us to understand the full picture, and feed this back to services and help them improve.

Improving mental health services for autistic people

In May 2023 we launched a project to find out what autistic people thought about mental health services in Wiltshire. BSW ICB is now developing an action plan to address the issues we raised in our report.

Working with Wiltshire Service Users Network (WSUN), we developed two surveys – one for autistic people and one for their families and carers. Autistic people told us of their desperation and frustration at not being able to get the support they need for their mental health. They said they felt isolated and misunderstood, falling between the gaps in services which aren't designed to meet their needs and where staff lack training and awareness to support them.

What did we recommend?

- Deliver autism training for all mental health staff, preferably led by an autistic person or someone with lived experience.
- Provide more staff in Child and Adolescent Mental Health Services (CAMHS) and mental health services who understand autism.
- Create mental health solutions/therapies that are more suited and helpful to autistic people, recognising their neurodivergence.
- Recruit specific professionals to help at times of crisis with respite/practical support/network coordination and support for the carer.
- Recognise that an autistic person may mask their condition – assess them more than once or ask a carer/family member for their input and views.
- Provide options for how people contact a service – offer online/email contact to those who have difficulty making phone calls, and vice versa.
- Provide more face to face contact if it's easier for the autistic person.



“The findings and outcomes of this report shine a spotlight on the importance of continuing to improve access and service provision for people with autism and their families and carers in Wiltshire.

“The views and experiences of people who have accessed services are paramount in guiding service transformation, and this report highlights where people want to see improvement in current service provision.

“We will ensure that their recommendations form part of our review of the Wiltshire Autism Strategy as well as the further development and implementation of our BSW ICB Learning Disabilities & Autism, and Mental Health transformation programmes.”

Gordon Muvuti, Director of Place Swindon and BSW Executive Director for Mental Health, BSW ICB

Improving a hospital's complaints process

In autumn 2022, we carried out a piece of work to [hear your views on making a complaint at Salisbury District Hospital](#), which made several recommendations to make information about the complaints process easier to understand.

Following on from this work, the hospital has since introduced a new Complaints Handling Policy and created a new Guide to Complaints, Concerns, Comments and Compliments.

The redeveloped leaflet underwent a vigorous review by Healthwatch Wiltshire volunteers and further reviews by the hospital's patient readership groups. See our [You Said, We Did](#) for more.

What difference did this make?

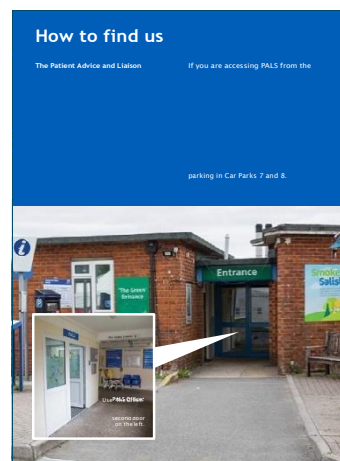
Our volunteers, as well as the hospital's Patient Experience Steering Group, were involved in the development of a new leaflet to ensure that it's patient friendly. Their suggestions included:

- A clear, Plain English guide to the process with a reassuring, friendly tone
- An emphasis on who the Patient Advice and Liaison Service (PALS) team are and what they do
- Map and photos of where the team is

Digital and printed versions of the guide are now available, as well as an accessible version compatible with screen readers, and an Easy Read version.



The new-look leaflet was launched in October 2023 and is the first publication to carry the hospital's new 'patient reviewed' stamp.



“Healthwatch Wiltshire continue to work in collaboration with the Patient Experience team here at Salisbury Hospital. They are a regular and valued presence within our monthly Patient Experience Steering Group (PESG) and continue to support our service improvement plans related to our Complaints process.

“I would like to take this opportunity to extend my thanks to our colleagues at Healthwatch Wiltshire who continue to work with us to improve our services for the benefit of our patients.”

Victoria Aldridge, Head of Patient Experience at Salisbury District Hospital

Understanding how people order prescriptions

We worked with Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (BSW ICB) to find out which prescription ordering service people liked to use, how easy they found the process, and how important the service was to them.

We received 380 responses to our short survey, which ran for two weeks in October 2023. As well as an online survey, we took paper copies to several pharmacies across Wiltshire, where we talked to patients as they collected their prescriptions.

What did people tell us?

- Most people told us they found ordering prescriptions easy, and used a variety of methods including SystmOnline, the NHS App and Prescription Ordering Direct (POD).
- The majority of respondents said being able to order repeat prescriptions was very important to them, but long waits for medication and shortages of preferred brands were among the concerns they raised.
- Other issues included poor internet availability, or a lack of confidence in using online services, as well as a frustration at not being able to get repeat prescriptions for longer than one month, particularly when someone had a long term condition.

We made a number of recommendations based on our findings, which included:

- Improve awareness of the NHS App among patients, as most people only use the system selected by their GP surgery or Primary Care Network.
- Consider increasing the length of timeframe for repeat prescriptions.
- Improve the reliability of collection or delivery dates for prescriptions.
- Address concerns about availability/shortage of medications.
- Consider how changes to brands of medication could be accommodated without needing to revisit a surgery for a new prescription if the prescribed medication is not available.
- Ensure patients are aware that some pharmacists offer a delivery and a postal service.

The feedback we received was welcomed by BSW ICB. With the current winding down of the POD service in Wiltshire, which is due to close in June 2024, we will continue to monitor feedback on prescriptions.



“We will be reviewing the feedback and using it to help inform our understanding. We recognise not just the different perspectives reflected in the report, but also the differing needs of our population with some patients potentially very well served by digital solutions and others where alternative access routes are more suitable. Should anything need to be undertaken differently we will be clearly communicating in a planned and considered way.”

Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board

Ways we're making a difference

Throughout our work we aim to ensure everyone's experiences are heard.

Key recommendation leads to creation of women's clinic

Our survey asking [which services people would like to see at the Devizes Health Centre](#), which opened in 2022, has led to the creation of a women's health clinic.

More women's services was one of our key recommendations from the survey, which heard from more than 2,500 people. Devizes Primary Care Network (PCN), a collective of four GP surgeries in the town, took this on board:



“Following a comprehensive survey completed by Healthwatch, we were informed that improved Women's Health Services in our PCN would be welcomed by our patients. We now provide comprehensive women's health services in a dedicated clinic, once a week, between 6.30pm and 8pm. The clinic is staffed by clinicians who are interested and trained in Women's Health, who opt to work in the clinic instead of, or in addition to, their core hours. To date, the clinic has never been short staffed and is proving popular with patients and staff alike.

“Patient feedback has been sought after every consultation and has been overwhelmingly positive. Demand is extremely high [and] we have applied for local funding which is aimed at expanding the service. We intend to use the funding to provide some dedicated training to clinicians interested in developing their skills, so we can improve patient access for these appointments, in a sustainable way.”

Helen Scott, Primary Care Network Manager, Devizes

School sessions focus on wellbeing

In early December we visited Warminster School to continue to hear the views and experiences of children and young people, particularly around emotional wellbeing.



We shared a wellbeing session with 60 students across Years 10, 11 and Sixth Form followed by a discussion around what wellbeing was to them and what they thought about services.

Key themes that emerged were how aware they are of things that can affect people's wellbeing and also of the warning signs that all is not well. Coping strategies were discussed, both positive and negative, and there was some useful feedback on services in Wiltshire.

We call on local people to help us set our priorities

In March 2024, we called on local people to tell us what they thought our priorities should be for 2024-25. We travelled across Wiltshire and hosted an online survey asking people to choose from six potential projects:



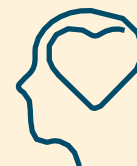
- The wellbeing of children and young people
- Pharmacy
- Care at home
- Accessibility of health services
- How the cost of living is affecting our health
- The impact of living in a rural county

We were delighted to receive 211 responses to our short survey, and a wealth of comments and insights. Our work for the year ahead will be driven by what people told us is important to them and we will ensure Wiltshire residents continue to play a key role in helping to shape services.

See **page 23** for our new priorities.

Mental Health Forum helps highlight gaps in services

Our Mental Health Open Forum is a collaboration between us, services users and mental health provider Avon and Wiltshire Mental Health Partnership NHS Trust (AWP) and provides a unique opportunity for people to speak directly to those who run services.



The online forum has regular guest speakers, which this year covered a wide range of topics including AWP's North Wiltshire Intensive Service, advocacy, domestic abuse, and Survivors of Bereavement by Suicide. It also provided a way for members to hear progress on the Community Mental Health Framework and an update on AWP's Care Quality Commission inspection.

This sharing of information means members are able to get involved in the shaping and development of mental health services in Wiltshire. In 2023-24 members have highlighted where there are gaps in local services for conditions such as Post Traumatic Stress Disorder (PTSD) and that adapting existing services to suit autistic people's needs, such as Talking Therapies, should be considered.



“As a mental health service provider, the Mental Health Open Forum continues to be an extremely beneficial platform, not just from a client perspective but also from the organisational perspective. The forum provides a great two-way link to the NHS mental health services and strengthens the communication, feedback and learning between the clinical provision (under AWP) and the community provision our charity provides. Most importantly it provides a useful channel for those we are supporting to give their comments on the care they have been receiving, for this to be heard and for actions to be taken – the key element being ‘You Said, We Did’. It also enables great networking and information sharing opportunities, providing the right contacts and an audience where questions can be answered and followed up on efficiently – all aiding our organisations awareness and the cascading of information to those we support.”

Jonathan Baker, Digital Officer, Rethink



Hearing from all communities

Over the past year, we have worked hard to make sure we hear from everyone within our local area. We consider it important to reach out to the communities we hear from less frequently to gather their feedback and make sure their voice is heard, and services meet their needs.

This year we have reached different communities by:

- Working with Wiltshire Council's Ethnic Minority and Traveller Achievement Service (EMTAS) and children's charity Sprugeons to offer advice and support to minority groups including Eastern Europeans, Afghan refugees and Boaters.
- The project continues in 2024, where we'll be talking to Bangladeshi and Nepali communities, and Travellers.

Hearing from minority groups

We're working with Wiltshire Council's Ethnic Minority and Traveller Achievement Service (EMTAS), and children's charity Spurgeons to offer support and advice to minority groups, particularly where English is not their first language.

This work, funded by NHS Charities Together, aims to signpost key medical services and deliver activities to support families' mental health and wellbeing.

Supporting the Eastern European community

Sessions in June and July 2023 were held at the Polish Community Centre, Trowbridge, with interpretation provided in Polish, Romanian, and Ukrainian. We were there to provide information and signposting, while Spurgeons ran activities for children and offered practical advice for families. Common themes included:

- Finding support for children with special or additional needs
- Where to get support for domestic abuse
- Dealing with loneliness and isolation
- Accessing GP services.

Supporting the Boater community

We also held sessions with the Boater community in July 2023, at the Canal Tavern, Bradford on Avon and the Barge Inn, at Honeystreet, near Pewsey. Boaters told us of their difficulty accessing services such as GPs and dentists, and their problems collecting prescriptions, often because they have no fixed address and have to move moorings every two weeks.

Women in the Boater community highlighted their uncertainty around antenatal care and childbirth due to their constant travelling patterns, and were reluctant to engage with health visitors as they didn't seem to understand the Boater lifestyle. A lack of public transport in rural areas also creates difficulties getting to healthcare appointments, as few Boaters have a car. Read more about this work [on our website](#).

Supporting Afghan refugees

In March 2024, we met around 40 families of Afghan refugees who had helped British forces in Afghanistan and have been settled in army bases across Wiltshire. We visited military bases at Perham Down, Larkhill and Lyneham to find out how these families were accessing health and care, education and early years support, and to hear their experiences of getting the help they needed. Key themes included:

- Lack of ability to speak English makes accessing health and care very difficult particularly as Dari and Pashto interpreters are not always available
- Difficulty/unavailability of accessing public transport and cost of getting to appointments
- Lack of social integration and isolation
- Not knowing where to go to get help or access sports and social activities.

What happens next?

The final phase of this project, in summer 2024, will see us reach out to Bangladeshi and Nepali communities and Travellers.



Advice and information

If you feel lost and don't know where to turn, Healthwatch is here for you. In times of worry or stress, we can provide confidential support and free information to help you understand your options and get the help you need.

This year we've helped people by:

- Providing up to date information people can trust
- Helping people access the services they need
- Supporting people to look after their health

Explaining GP access rights to a Boater

James*, a single older man, had suffered a brain injury after being attacked. He has ongoing medical issues and needs daily medication. He uses the NHS App but, as a Boater, finds it difficult to collect prescriptions as he uses his sister's address and does not have a fixed address. He explained he was not getting the correct dosage of one of his medications and had tried to speak to the GP receptionist to have this corrected. They insisted he needs to see a doctor but that is not possible given his travelling pattern.

We were able to give the man [a card that outlines his rights to access GP services](#) despite having no fixed address. We directed him to a surgery that is accessible given his current cruising pattern and where we know the needs of the Boater community are well understood. The man was grateful for being listened to and thanked us for our support.

Helping to find an NHS dentist

Cynthia* was pregnant and moved around a lot as her husband was in the military. She needed her teeth looked at as they were sensitive and bled often due to pregnancy. Her midwife advised her that she is entitled to free dental checks as she is pregnant. Cynthia told us she had already contacted NHS England who advised there was nothing they could do to help at the time and advised her to continue to look around.

We suggested she visited the NHS website to find a dentist and organisations who can provide advice online, such as the Oral Health Foundation and eLearning for Healthcare. We also advised her to contact NHS 111 if she experienced any pain or discomfort.

Advice on registering with your GP is most visited page

An article which helps people [understand their rights when registering with a GP](#) has been the most visited page in the advice and information section of our website.

The page provides answers to frequently asked questions such as how do I register? and advice on what to do if you have problems registering. There are links to further information, particularly if you are an asylum seeker, refugee, a homeless patient or an overseas visitor, as well as to the My Right to Healthcare card to help people register.

The page has been visited 619 times this year.

*Names have been changed.



Volunteering

We're supported by a team of amazing volunteers who are at the heart of what we do. Thanks to their efforts in the community, we're able to understand what is working and what needs improving.

This year our volunteers:

- Attended events to promote Healthwatch Wiltshire and what we have to offer
- Collected experiences and supported local people to share their views
- Passed on advice and information



“I decided I’d like to do some volunteering and was introduced to Healthwatch by a friend. With my background as an Occupational Therapist, I have always been interested in health issues. I am particularly interested in improving health care for older people, as after being a carer for my parents for over 10 years, I realised there are often gaps in the care provided. Also, after working in a primary school, I developed an interest in the emotional wellbeing of children and young people. I feel this is an area that needs more research and resources. I have only joined Healthwatch recently and I am planning to help with a Mental Health Awareness Week at local colleges. I have also offered to help with a project looking at how the health and support needs of military personnel and their families are being met in Wiltshire. I look forward to being part of Healthwatch Wiltshire.”



Alison



“My background is in care and education working for Social Services in Berkshire and then across the South of England inspecting for Ofsted. I moved to Wiltshire in 2005 and on early retirement I wanted to continue to support families. I firstly volunteered for Homestart before transferring to Healthwatch on its formation in Wiltshire. I have undertaken a range of activities with Healthwatch giving talks, conducting surveys, helping at events, and developing materials, to support our work in Enter and View visits to publicly funded health and care providers. I help to train other volunteers in our role as visitors to the providers and particularly enjoy supporting others in this way. Volunteering is a great way of meeting new people and giving your spare time to supporting improvements for Wiltshire residents.”



Elizabeth

Do you feel inspired?



We are always on the lookout for new volunteers, so please get in touch today.

 healthwatchwiltshire.co.uk/volunteer

 01225 434218

 info@healthwatchwiltshire.co.uk



Finance and future priorities

To help us carry out our work we receive funding from our local authority under the Health and Social Care Act 2012.

Our income and expenditure - Help and Care (April-December 2023)

Income		Expenditure	
Funding received from local authority	£119,746	Staff cost	£80,042
Additional income - NHS Charities Together EMTAS project	£600	Operational costs and administration	£16,424
		Support and administration	£45,835
Total income	£120,346	Total expenditure	£142,301

Our income and expenditure – The Care Forum (January-March 2024)

Income		Expenditure	
Funding received from local authority	£44,250	Staff cost	£32,842
Additional income – NHS Charities Together EMTAS project	£900	Operational costs	£11,938
		Support and administration	£2337
Total income	£45,150	Total expenditure	£47,117
Overall income 2023-24	£165,496	Overall expenditure 2023-24	£187,451

Next steps

Over the next year, we will keep reaching out to every part of society, especially people in the most deprived areas, so that those in power hear their views and experiences.

We will also work together with partners and our local Integrated Care System to help develop an NHS culture where, at every level, staff strive to listen and learn from patients to make care better.

Our top three priorities for the next year are:

- **Pharmacy** – a review of the Pharmacy First scheme.
- **Living in a rural county** – focusing on the issues people face living in isolated areas and how they access services.
- **Care at home** – hearing the views of people who have an NHS@Home (virtual ward) package to provide care at home and how this is working for them.

New projects for 2023–24 include talking to military personnel and their families about how they access health and care. We'll also be continuing our work with Wiltshire EMTAS to engage with Bangladeshi and Nepali communities, and Travellers.

And we'll follow up on our recommendations from our previous reports to see what impact changes to services have had for local people.



Statutory statements

Healthwatch Wiltshire, The Independent Living Centre, St George's Road, Semington, Wiltshire BA14 6JQ.

Healthwatch Wiltshire uses the Healthwatch Trademark when undertaking our statutory activities as covered by the licence agreement.

The Healthwatch Wiltshire service was transferred to a new provider on 1 January 2024, following a procurement exercise by Wiltshire Council.

For the period 1 April 2023 to 31 December 2023, the Healthwatch Wiltshire contract was provided by **Help & Care**, A49, Aerodrome Studios, Airfield Way, Christchurch, Dorset, BH23 3TS. Registered Company No. 03187574. Registered Charity No. 1055056.

On 1 January 2024, the Healthwatch Wiltshire contract was awarded to **The Care Forum**, The Vassall Centre, Gill Avenue, Fishponds, Bristol BS16 2QQ. Registered Charity No. 1053817 and a Company Limited by Guarantee in England No. 3170666.

Most of the work featured in this report was carried out under Help and Care, apart from the priority survey and engaging with Afghan refugees, which were between January-March 2024.

The way we work

Involvement of volunteers and lay people in our governance and decision-making

Our Healthwatch Board consists of 4 members who work on a voluntary basis to provide direction, oversight and scrutiny of our activities. Our Board ensures that decisions about priority areas of work reflect the concerns and interests of our diverse local community.

Throughout 2023/24, the Board met 6 times and made decisions on matters such as partnerships with stakeholders and our contributions to their strategies.

Our wider group of volunteers were involved in a priority setting workshop to decide our projects for the forthcoming year. We ensure wider public involvement in deciding our work priorities.

We are committed to taking additional steps to ensure we obtain the views of people from diverse backgrounds who are often not heard from. This year we have done this by talking to Eastern European, Fijian and Afghan communities and Boaters.

Our work priorities are driven by what people have told us is important to them, through our surveys and feedback forms, information and signposting enquiries, web page views, and our mental health forum. Our survey to hear Wiltshire people's views on possible projects for next year gathered 211 responses.

Methods and systems used to obtain people's experiences

We use a wide range of approaches to ensure that as many people as possible can provide us with insight into their experience of using services. During 2023/24, we have been available by phone, and email, provided a web form on our website and through social media, as well as attending libraries and community campuses, community groups and forums. We've also heard people's experiences at health and wellbeing fairs, Armed Forces events, Freshers Fairs and at WI meetings.

We ensure that this annual report is made available to as many members of the public and partner organisations as possible. We will publish it on our website and share it with our mailing list subscribers and on our social media channels.

Responses to recommendations

All providers responded to our requests for information and recommendations. There were no issues or recommendations escalated by us to Healthwatch England Committee, so no resulting reviews or investigations.

Enter and View and PLACE visits

Healthwatch Wiltshire has a statutory right to carry out Enter and View visits in health and social care premises to observe the nature and quality of services, as set out in the Local Government and Public Involvement in Health Act 2007.

Enter and View visits could be to NHS organisations, GPs, dentists, opticians and community pharmacists. Visits are not inspections but aim to offer a layperson's perspective.

Patient-Led Assessments of the Care Environment (PLACE) assessments look at the care environment of services such as hospitals and day care centres.

We did not carry out any Enter and View or PLACE visits this year but are planning more for 2024/25.

Taking people's experiences to decision-makers

We ensure that people who can make decisions about services hear about the insight and experiences that have been shared with us. In our local authority area we take information to a number of committees and forums, including:

- Wiltshire Council's Health and Wellbeing Board and Health Select Committee
- BSW VCSE Alliance (Voluntary Community and Social Enterprise)
- Children and Families Voluntary Sector Forum
- Neighbourhood Collaboratives
- Health and Wellbeing Forums
- Patient experience groups (run by the hospital trusts)
- Wiltshire Integrated Care Alliance Partnership Meeting (NHS, council, VCSE, care homes)
- Wiltshire Youth Partnership

This year we've also shared feedback to inform the Integrated Care Board's work to improve prescription ordering services.

We also take insight and experiences to decision makers in Bath and North East Somerset, Swindon and Wiltshire Integrated Care System, in meetings that include the BSW System Quality Group (NHS providers and local authorities).

We also share our data with Healthwatch England to help address health and care issues at a national level.

Health and Wellbeing Board

Healthwatch Wiltshire is represented on the Wiltshire Council's Health and Wellbeing Board by Alan Mitchell, Chair of Healthwatch Wiltshire, where we have voting rights.

During 2023/24 our representative has effectively carried out this role by regularly attending meetings and workshops and reminding partner agencies about the importance of involving local people.


Integrated Care Board


Alan also represents Healthwatch Wiltshire on the Bath and North East Somerset, Swindon and Wiltshire (BSW) Integrated Care Partnership (ICP), and the Wiltshire Integrated Care Alliance (WICA) Partnership Committee.

Healthwatch Wiltshire
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Wiltshire BA14 6JQ


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 HealthwatchWiltshire

 @HWWilts

 healthwatchwiltshire

ICB updates for Wiltshire Area Board – August 2024

New primary care centre in Hindon

The ICB has approved the funding to enable a new primary care premises to be built in Hindon.

There are still several hurdles to cross before final confirmation that the scheme will be able to proceed including, such as the securing of planning permission.

The fact remains that this is positive news for both the GP partners and the residents of Hindon and the surrounding areas.

This scheme represents the first of several priority estates projects which the ICB is looking to secure certainty on as part of its wider Primary Care Estates Plan.

Further details on this will be shared by Gordon Muvuti, Executive Lead for Primary Care, the coming months.

Ongoing work to tackle inequalities in Wiltshire

Core20PLUS5 is a national NHS England approach to inform action to reduce healthcare inequalities at both national and system level.

The approach defines a target population – the ‘Core20PLUS’ – and identifies five focus clinical areas requiring accelerated improvement.

All ICBs are encouraged to have a focus on the most deprived 20 per cent of the national population (Core2) as identified by the national Index of Multiple Deprivation (IMD).

ICBs can also choose additional population groups (PLUS) which experience poorer than average access, experience and/or outcomes.

PLUS populations have been identified for Bath and North East Somerset, Swindon and Wiltshire respectively, with the specific Wiltshire populations listed below:

- Routine and manual workers
- Gypsy, Roma and Traveler communities, including children
- Rural communities

In Wiltshire, there are several projects already under way which are helping to improve the health and wellbeing of people which make up the groups listed above.

These initiatives, such as tailored support for tobacco dependency, help with managing and reducing levels of obesity and dedicated clinics for proactive hypertension checks, are being led through a collaborative arrangement between colleagues at the ICB and counterparts at Wiltshire Council.

Pharmacy provision in Wiltshire

The Pharmaceutical Needs Assessment (PNA) for Wiltshire is due to be refreshed for September 2025.

The PNA maps current provision, assesses local need and identifies any gaps in provision.

It also is used as a key tool for identifying what is needed at a local level to support the commissioning intentions for pharmaceutical services and other services that could be delivered by community pharmacies and other providers.

Developing a PNA is a significant process, and the ICB has chosen to establish a steering group, made up of key partners, including Wiltshire Council, Healthwatch Wiltshire and Wessex Local Medical Committee, to help ensure its production fully represents the needs of the local communities, especially those that have called for more pharmaceutical services, such as Warminster.

A draft version of the PNA will be brought to the Wiltshire Health and Wellbeing Board ahead of its deadline of March 2025, with the finished article also due to go through the committee for sign off.

Bringing health and care services to Wiltshire's farming community

Through the accelerator vaccine programme and Health Inequalities Funding, the ICB has brought together more than 10 partners to pilot essential health and wellbeing services that are tailored specifically for those in the farming and rural community.

By engaging with farmers and listening to their experiences, the ICB has been able to gain a better understanding of the challenges they face when accessing health and care, such as not being able to attend GP appointments due to surgery car parks being unsuitable for tractors.

This unique insight spearheaded a unique initiative which has seen teams from multiple health and care organisations spend time at Salisbury livestock market to offer attendants a variety of on-the-spot services, such as health checks, including blood pressure and cholesterol monitoring, and mental health advice.

While teams at the market are not yet able to offer clinical interventions, it is hoped this kind of outreach work will continue to grow and develop in a way that ensures those from more isolated communities have the support they need to live healthy, happy lives.

Collaborative work to improve children's oral health in Wiltshire

The ICB and Wiltshire Public Health team have been working collaboratively on three priorities linked to oral health. These priorities can be seen below:

- Improve access of dental care services to the Wiltshire population, considering vulnerable populations who are at risk of poorer oral health outcomes and face barriers in access to dental care and treatment
- Increase the dental workforce within Wiltshire
- Improve oral health outcomes focused on Core20PLUS5 populations, including engagement, and further understanding population needs

In addition, there has been an allocation of £300,000 to fund oral health activities in Wiltshire for 2024/25.

This has been allocated from the dental care underspend, and the Public Health team and ICB are undertaking scoping work to plan how this funding can be used to deliver dental outreach services in Wiltshire for the most vulnerable populations.

Elsewhere, a number of oral health promotion programmes, which aims to prevent tooth decay and the subsequent need for dental treatment, have been under way across Wiltshire.

One such programme is First Dental Steps, which involves all health visitors receiving oral health champion training, and then using their new skills to provide families with expert advice and guidance.

The health visitors also give their families age appropriate oral hygiene packs, which contain toothpaste, a toothbrush and a sippy cup for children.

As part of the programme, children who meet a specific criteria, such as those whose siblings have undergone dental extraction, will have a direct referral to an NHS dentist.

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WILTSHIRE POLICE



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Road Safety update – Pewsey Area Board

23 September 2024

Keeping Wiltshire Safe



Agenda Item 7

• #FATAL5 education



Not wearing a seat belt

It is a legal requirement in the United Kingdom to wear a seat belt if one is fitted, there are only a [few exemptions](#).

In 2017, 27% - over a quarter - of those who died in cars on the road were not wearing seat belts.

#KEEPINGWILTSHIRESAFE

#FATAL5

You can be fined up to £500 for not wearing a seat belt.

Wearing a seat belt not only helps protect your safety, it helps protect the safety of others.

Only one person is allowed in each seat fitted with a seat belt. Never use the same seat belt across two or more passengers.

As a passenger over the age of 14 it's your responsibility to ensure you're wearing a seat belt. Failure to do so could result in a fine.

Child passengers

Children under 135 cm (4'4") tall must be in the correct car seat for their height and weight. You can be fined £500 if a child under 14 years old isn't in the correct car seat, or, if over 135cm tall, wearing a seatbelt whilst you are driving.

Find out car seat requirements and further information by visiting [child car seats: the law](#).



• Community Road Safety Team; what we do

PARTNERSHIP WORKING

- Community safety initiatives
- Work with Wiltshire Council (WC) and Dorset & Wiltshire Fire & Rescue Service (DWFRS) on road safety matters
 - Safe Drive Stay Alive (DWFRS)
 - Car seat checks (WC)
 - Op Close Pass – 2 wheels



INTERVENTION

- Road safety campaign 2023
- Community Speed Watch (CSW) letters
- Visible presence
- Speed Indicator Device (SID) scheme



ROAD SAFETY

ENFORCEMENT

- Project Zero days
- Community Road Safety Team days of action
- Support to Tramline op
- Community Road Safety and Speed Enforcement officers
- Speed awareness courses, fine & points and court action
- Force wide operations



EDUCATION

- Empowerment to communities to deliver CSW
- CSW letters
- SID scheme
- Visible presence
- Op Close Pass – Equine
- #Fatal5



Community Speed Watch

CSW

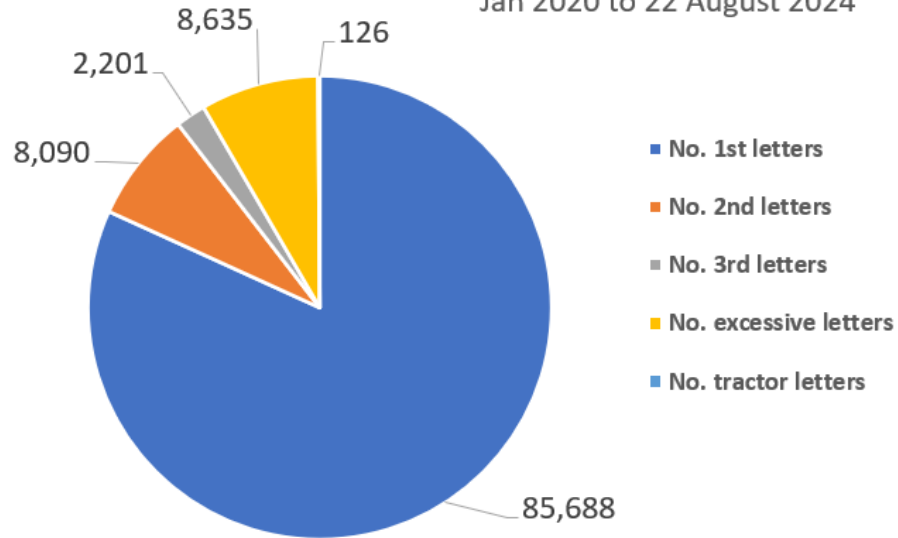


• CSW – Pewsey area - Data since July 2020 to 22 August 2024

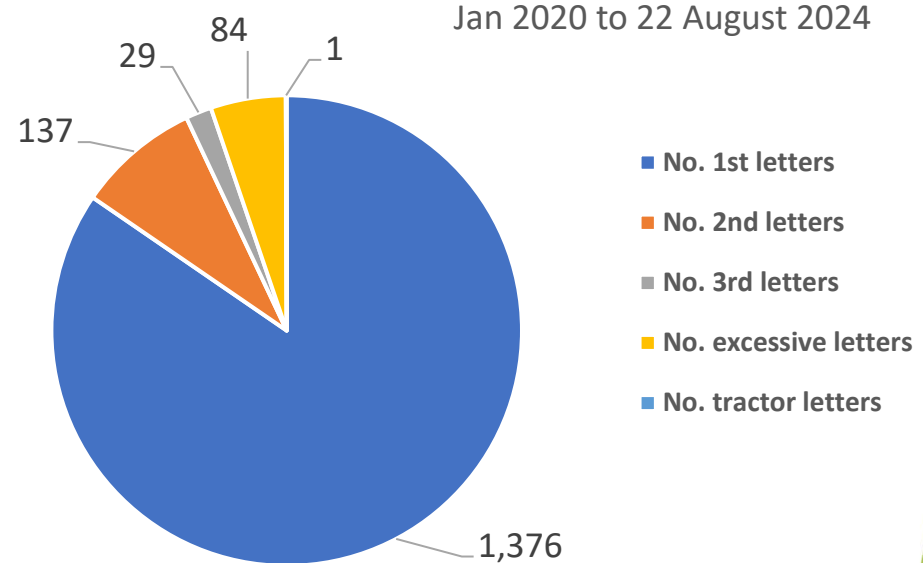
Team	No. 1st letters	No. 2nd letters	No. 3rd letters	No. excessive letters	No. tractor letters	Total letters	No. of watches	Average speeders %
Beechingstoke	47	6	1	3	0	57	72	0.8%
East Grafton	19	0	0	0	0	19	11	1.3%
Easton Royal	481	56	9	27	1	574	187	3.2%
Manningford Bruce	23	5	0	2	0	30	86	1.15%
Oare	335	23	9	40	0	407	25	11.6%
Pewsey	74	3	1	1	0	79	17	4.6%
Rushall	176	8	0	2	0	186	44	3.0%
Woodborough	221	36	9	9	0	275	128	4.9%
Grand Total	1,376	137	29	84	1	1,627	570	3.8%

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Total of all CSW letters
Jan 2020 to 22 August 2024



Total of all CSW letters for Pewsey
Jan 2020 to 22 August 2024



• Traffic surveys – Pewsey January 2022 to July 2024

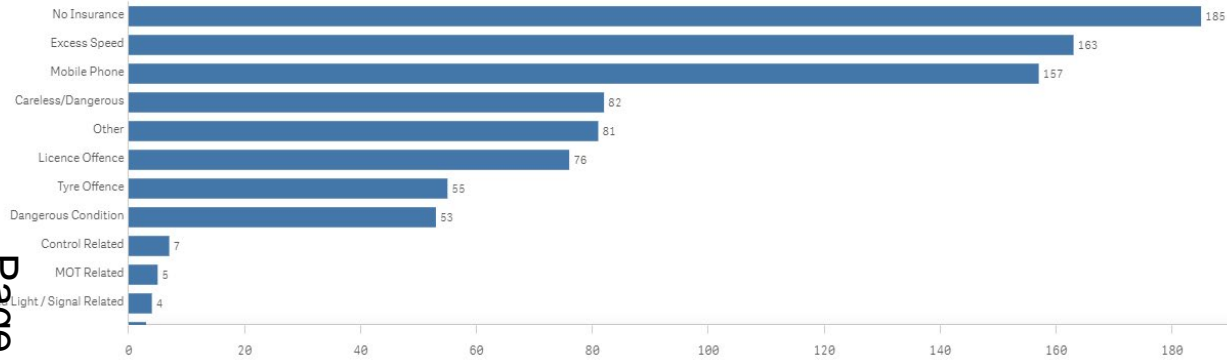
Wiltshire Council

Title	Result	Survey start date	Speed limit	85th percentile	CPT	Area Board
All Cannings - Chandlers Lane	No further action	23/01/2022	20	15.47	Devizes	Pewsey
Beechingstoke - C240 - Woodborough Road	No further action	29/01/2024	60	42.3	Devizes	Pewsey
Bottlesford - Yards Lane	No further action	07/12/2023	40	37.2	Devizes	Pewsey
Bottlesford UC Gores Lane	No further action	24/06/2023	30	32.8	Devizes	Pewsey
Chirton C241 Small Street	No further action	04/02/2023	30	30.9	Devizes	Pewsey
Chirton C51 The Hollow	No further action	04/02/2023	30	27.5	Devizes	Pewsey
East Grafton	Speed education	10/06/2022	30	39.02	Devizes	Pewsey
East Grafton A338	Speed education	15/08/2022	30	38.02	Devizes	Pewsey
Exfield A4 Bath Road	No further action	12/06/2023	40	43.1	Devizes	Pewsey
Great Bedwyn - Browns Lane	Speed education	22/11/2022	30	36.4	Devizes	Pewsey
Great Bedwyn - Forest Hill	No further action	22/11/2022	30	32.2	Devizes	Pewsey
Manningford Bruce - C52 Wilcot Road	No further action	07/12/2023	30	30.3	Devizes	Pewsey
Manningford Bruce - Wilcot Road	No further action	15/04/2024	30	29.5	Devizes	Pewsey
Milton Lilbourne - C199 Unnamed Road - New Mill 2nd Survey	No further action	07/12/2023	30	21.4	Devizes	Pewsey
Milton Lilbourne - C266 Unnamed Road - New Mill	Speed education	07/12/2023	30	35.4	Devizes	Pewsey
Patney-Woodland Road	No further action	15/04/2024	30	29	Devizes	Pewsey
Upavon - Andover Road	Speed education	08/05/2022	30	36.5	Amesbury	Pewsey
Upavon - Devizes Road	Speed education	08/05/2022	30	38.07	Amesbury	Pewsey
Upavon - Pewsey Road (Cancelled)	Speed education	08/05/2022	30	40.71	Amesbury	Pewsey
Upavon - Trenchard Lines	Police	08/05/2022	40	59.32	Amesbury	Pewsey
Woodborough - C261 Church Road	No further action	11/09/2023	30	31.2	Devizes	Pewsey
Woodborough - The Sands	No further action	15/04/2024	40	41.8	Devizes	Pewsey

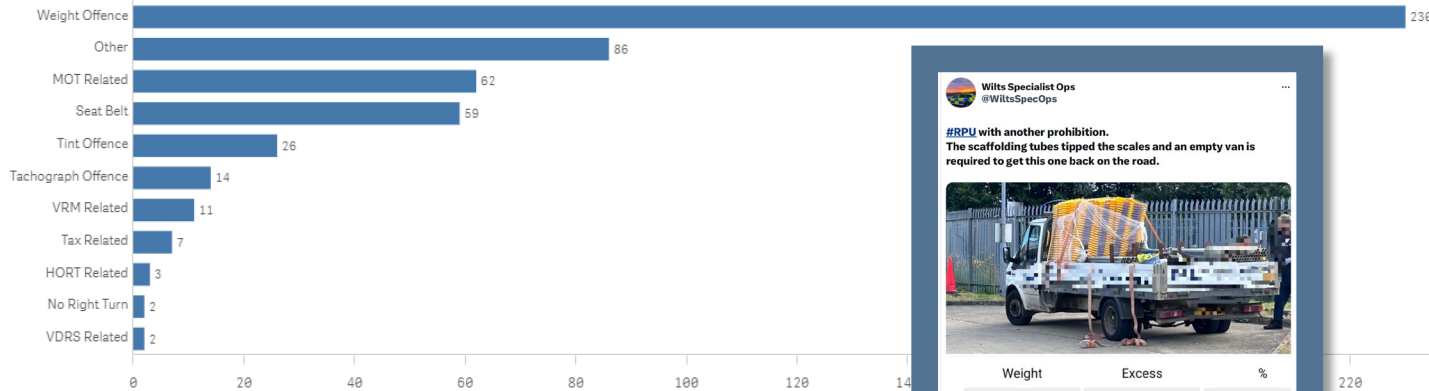
• Wider work recently

Our Roads Policing Unit (RPU) in the last quarter, covering **May to July** issued over **1551 tickets** to motorists, for numerous road related offences. The most common offences they are coming across are as follows:

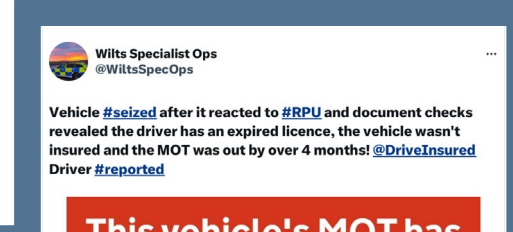
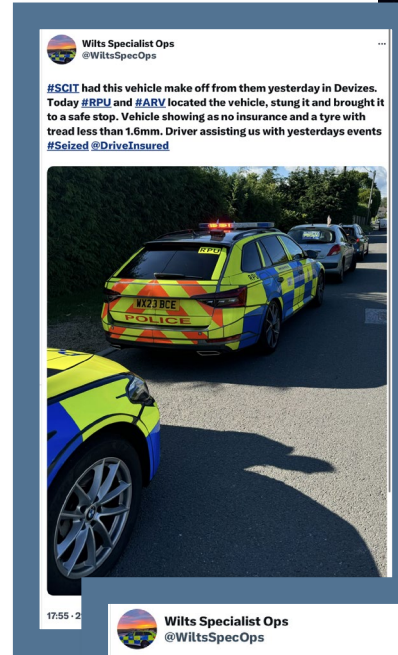
Activity - Endorsable offences



Activity - Non-Endorsable Offences



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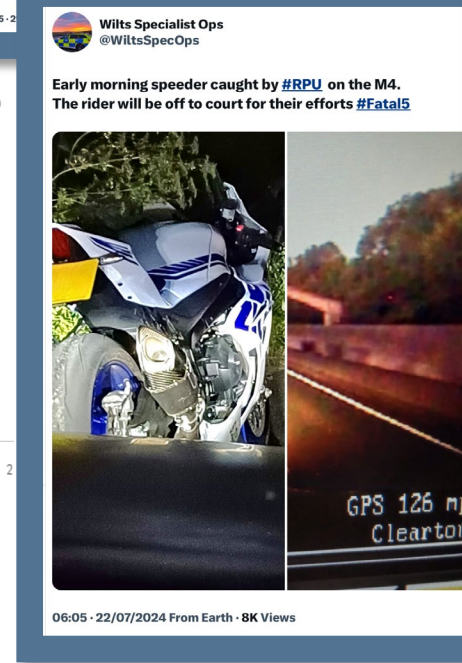
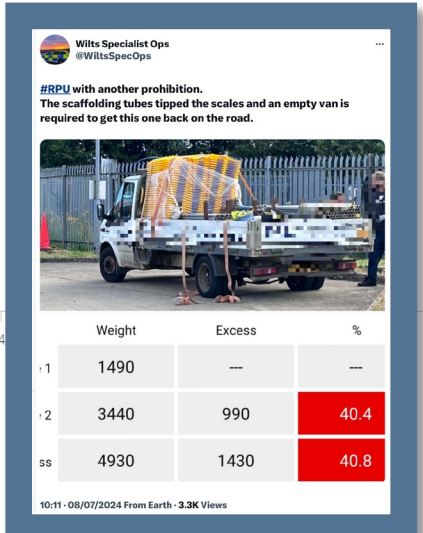


This vehicle's MOT has expired



MOT expired on 19 March 2024

02:57 - 31/07/2024 From Earth - 2.2K Views



06:05 - 22/07/2024 From Earth - 8K Views

Community Speed Enforcement Officers

CSEO's



• CSEO – Dashboard – 1 January 2023 to 22 August 2024

CSEO Activity Dashboard

Outcomes are dependent on previous convictions and history

13,530.00
No. Speed awareness co...

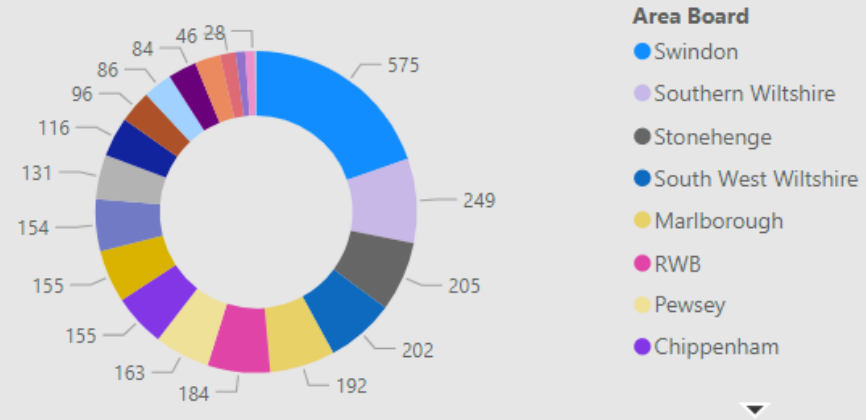
1,803.00
No. Fine & Points

184.00
No. Court

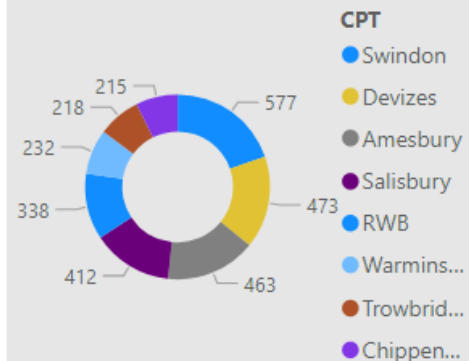
909
No. of Locations

Location	Year	Month	Speed awareness course	Fine & Points	Court	CPT	Area Board
Swindon - Thamesdown Drive	2023	December	251.00	54.00	0.00	Swindon	Swindon
Swindon Queens Drive adjacent with Cambridge Close	2024	April	151.00	26.00	0.00	Swindon	Swindon
Shaw and Whitley - A5 Folly Lane	2023	November	129.00	15.00	0.00	Trowbridge	Melksham
Swindon - Thamesdown Drive	2024	May	116.00	25.00	1.00	Swindon	Swindon
Swindon Marlborough Road	2024	May	113.00	6.00	1.00	Swindon	Swindon
Wilton - The Avenue	2024	May	112.00	30.00	9.00	Salisbury	South West W
Swindon - Thamesdown Drive	2024	January	103.00	16.00	0.00	Swindon	Swindon
Wilton - The Avenue	2023	August	102.00	31.00	4.00	Salisbury	South West W
Swindon Marlborough Road	2024	June	99.00	12.00	0.00	Swindon	Swindon
Harnham - Lime Kiln Way	2023	November	97.00	11.00	0.00	Salisbury	Salisbury
Cholderton - Church Lane	2023	March	95.00	4.00	1.00	Amesbury	South West W
Swindon - Thamesdown Drive	2024	March	94.00	23.00	0.00	Swindon	Swindon
Swindon Queens Drive (A4259)	2024	June	91.00	15.00	1.00	Swindon	Swindon
Swindon Queens Drive adjacent with	2024	March	90.00	13.00	1.00	Swindon	Swindon
Total			13,530.00	1,803.00	184.00		

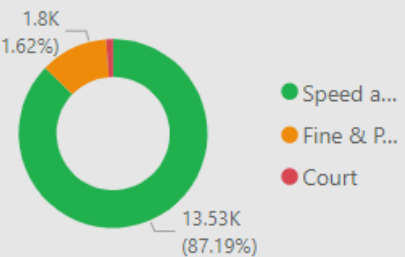
Activity by Area Board



Activity by CPT



Outcomes



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• CSEO – Pewsey Area Board - 1 January 2023 to 22 August 2024

CSEO Activity Dashboard

Outcomes are dependent on previous convictions and history

537.00
 No. Speed awareness co...

75.00
 No. Fine & Points

7.00
 No. Court

58
 No. of Locations

Location	Year	Month	Speed awareness course	Fine & Points	Court	CPT	Area Board
Enford - Old Vicarage	2023	September	57.00	12.00	1.00	Amesbury	Pewsey
Enford - Old Vicarage	2023	August	54.00	5.00	0.00	Amesbury	Pewsey
Enford - Old Vicarage	2023	November	49.00	2.00	0.00	Amesbury	Pewsey
Oare Village - Entrance to Oare House	2023	March	46.00	10.00	0.00	Devizes	Pewsey
Oare Village - Entrance to Oare House	2023	February	37.00	8.00	2.00	Devizes	Pewsey
Oare - opposite The Lodge	2023	June	33.00	9.00	0.00	Devizes	Pewsey
Enford - Old Vicarage	2023	October	26.00	0.00	0.00	Amesbury	Pewsey
Oare - Bus stop halfway up the hill on the left (C)	2024	March	16.00	2.00	0.00	Devizes	Pewsey
Oare - Bus stop halfway up the hill on the left	2024	January	15.00	0.00	0.00	Devizes	Pewsey
Oare - Bus stop halfway up the hill on the left	2024	April	15.00	4.00	1.00	Devizes	Pewsey
Enford - Bus Stop	2023	February	12.00	0.00	0.00	Amesbury	Pewsey
Alton - Alton Barnes	2023	October	11.00	2.00	0.00	Devizes	Pewsey
Enford - Old Vicarage	2023	July	11.00	3.00	1.00	Amesbury	Pewsey
Enford - Old Vicarage	2023	December	11.00	0.00	0.00	Amesbury	Pewsey
Enford - Bus Stop	2023	March	10.00	0.00	0.00	Amesbury	Pewsey
Oare - Bus stop halfway up the hill on the left (C)	2024	July	10.00	2.00	1.00	Devizes	Pewsey
Total			537.00	75.00	7.00		

Activity by Area Board

Area Board: Pewsey (163)

Activity by CPT

CPT: Devizes (127), Amesbury (35), RWB (1)

Outcomes

Outcomes: Speed a... (537, 86.75%), Fine & P... (75, 12.12%), Court (7, 1.13%)

• Your Force | Your Area | Follow us

For information on Road Safety in Wiltshire visit:
[Road safety campaign | Wiltshire Police](#)

[Road Safety \(wiltshire-pcc.gov.uk\)](http://wiltshire-pcc.gov.uk)



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[Pewsey West | Your Area | Wiltshire Police | Wiltshire Police](#)



[Pewsey West | Your Area | Wiltshire Police | Wiltshire Police](#)

[Wilts Specialist Ops \(@WiltsSpecOps\) / X \(twitter.com\)](#)

[Wiltshire Specials \(@wiltspolicesc\) / Twitter](#)



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Area Board Local Priorities report – Sep 2024

The Pewsey Area Board in May 2024 reviewed available local data and evidence, and integrated this with local knowledge and community conversation to agree the following local priority themes:

- ❖ To help provide positive activities for young people
- ❖ To help protect the environment and reduce carbon footprint
- ❖ To improve the health and wellbeing of older and vulnerable adults



Each priority theme has one or more specific local actions that with the support of the Strategic Engagement and Partnership Manager and Engagement and Partnership Lead, the Pewsey Area Board will positively address. Some of the recent progress made includes:

1. To help provide positive activities for young people

- Just before the school summer holidays, two events were run at Oxenwood for young people from the Grafton, Bedwyn and Burbage areas. Working with the parish councils, the purpose was to explore whether there was a demand for more sustainable youth work in these areas. Although attendance was not as good as hoped, those who did go had a great time. It has been agreed that the demand for a permanent youth group is not there, but the area board will continue to support events and activities when required. The Blue bus continues to operate in Upavon and Burbage
- 1 year after the Pewsey Youth café started, it continues to grow with additional sports coaching taking place on the MUGA next door. The area board, Pewsey Parish Council, Campus and volunteers are working closely together and have made some slight changes following the yearly review. We are also working together to offer free swimming lessons in the school holidays to those young people who can't swim. Speak to Richard Rogers for more information.
- Community First Youth project workers have now stopped working in the Pewsey area but will continue to offer support where they can. Their involvement made a great difference over the last few years and we thank them for the work they have done.



2. To help protect the environment and reduce carbon footprint

- Kate from Pewsey Green is gearing up for the home efficiency surveys this Winter using the thermal camera. And demonstrating what and who are involved in the home energy efficiency surveys and how the thermal imaging camera works in the Bouverie Hall Thursday 10th of October. Using the camera over the summer Kate conducted a heat Stress survey which showed 26°C inside which is considered unsafe for our elders and small children. This has led to the formation of a 'coalition' of Pewsey and Great Bedwyn to address the issue of cold homes, flooding, biodiversity and heat stress.

3. To improve the health and wellbeing of older and vulnerable adults

- Following conversations with staff and GP's from Pewsey Surgery, there is agreement that supporting older and isolated adults, including in very rural areas, is a local priority. Ideas around the need for a form of luncheon club, providing support for older people who are known to the surgery and taking services out to the villages have all been discussed. Please get in contact with Richard Rogers if you as an organisation or individual can help or want to get involved.
- As part of taking this forward, we welcomed representatives from Pewsey Surgery to the area board meeting

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Wiltshire Council

Pewsey Area Board

23 September 2024

Pewsey Area Grant Report

Purpose of the Report

1. To provide details of the grant applications made to the Pewsey Area Board. These could include:
 - community area grants
 - youth grants
 - older and vulnerable people grants
 - area board initiatives
2. To document any recommendations provided through sub groups.

Area Board Current Financial Position

	Community Area Grants	Youth Grants	Older and Vulnerable People Grants
Opening Balance For 2024/25	£ 16,744.00	£ 14,135.00	£ 7,700.00
Awarded To Date	£ 4,640.00	£ 1,200.00	£ 1,700.00
Current Balance	£ 12,104.00	£ 12,935.00	£ 6,000.00
Balance if all grants are agreed based on recommendations	£ 10,424.00	£ 7,485.00	£ 6,000.00

Grant Funding Application Summary

Application Reference	Grant Type	Applicant	Project	Total Cost	Requested
ABG1934	Area Board Initiative	Pewsey Area Board	Free swimming lesson	£1300.00	£500.00
<p>Project Summary: The aim is to provide free swimming lessons during the school holidays for those young people who are unable to swim at least a width of the pool. The project is particularly aimed at those families who can't afford this additional expense. We are working with many of our partners including the Vale Campus, Community First, Pewsey Youth Cafe, PCAP and others.</p>					
ABG1858	Community Area Grant	The Bouverie Hall	Bouverie Hall Foul Drains Repair	£3360.00	£1680.00
<p>Project Summary: Our drains are regularly blocking due to fallen masonry inside the pipework. Every time Alpha Rod are called out it costs about £144.00 each time to clear. A total of £432.00 so far. As there is a fault in the pipework, we would like to repair the drains once and for all</p>					

Application Reference	Grant Type	Applicant	Project	Total Cost	Requested
ABG1941	Youth Grant	Thriving Through Venture	Thriving Through Venture	£9900.00	£4950.00

Project Summary:

TTV focus on young adults in Yr 9 and 10 (GCSE) who are making important life decisions. TTV takes them on a 6 month transition programme, providing personalised tools, techniques and team projects to improve confidence and self-esteem. They work in collaboration with the community to create a project or research which gives the young adult a sense of achievement and belonging. The course begins with a full day/ 'drop down day' and thereafter weekly sessions during the school term (15 weeks) completing with an afternoon of presentations. The team of 2 resilience/leadership coaches, an administrator, one volunteer and a designated teacher. 50 students (from year 10) at Pewsey Vale School, divided into groups to work on a small but impactful community project. TTV proposes to run this twice, depending on funding. The leaders are from thelearntoleadproject.com (organisational psychologist and leadership coach and social worker and school councilor)

Background

3. Area Boards have authority to approve funding under powers delegated to them. Under the Scheme of Delegation Area Boards must adhere to the Area Board Funding and Grants Criteria. This document is available on the council’s website.
4. Three funding streams are available to the Area Board, each with an annually awarded amount. These funding streams are as follows:
 - Community Area Grants (capital)
 - Youth Grants (revenue)
 - Older and Vulnerable People Grants (revenue)
5. The Area Board will be advised of the funding available prior to their first meeting of each financial year.

Main Considerations

6. Councillors need to be satisfied that the applications meet the requirements as set out in the Area Board Funding and Grants Criteria and that the health and wellbeing and young persons funding guidelines have been adhered to.
7. Councillors must ensure that the distribution of funding is in accordance with the Scheme of Delegation to Area Boards.
8. Councillors need to consider any recommendations made by sub groups of the Area Boards.

Safeguarding Implications

9. The Area Board has ensured that the necessary policies and procedures are in place to safeguard children, young people and vulnerable adults.

Public Health Implications

10. The Area Board has ensured that the necessary policies and procedures are in place to safeguard children, young people and vulnerable adults.

Environmental & Climate Change Implications

11. Grant funding will contribute to the continuance and/or improvement of cultural, social and community activity and wellbeing in the community area, the extent of which will be dependent upon the individual project.

Financial Implications

12. Councillors must ensure that the Area Board has sufficient funding available to cover the grants awarded.

Legal Implications

13. There are no specific legal implications related to this report.

Workforce Implications

14. There are no specific human resources implications related to this report.

Equalities Implications

15. Community Area Boards must fully consider the equality impacts of their decisions in order to meet the Council's Public Sector Equality Duty.
16. Community Area Grants will give local community and voluntary groups, Town and Parish Councils equal opportunity to receive funding towards community based projects and schemes where they meet the funding criteria.

Proposals

17. To consider and determine the applications for grant funding.

Report Author

- Richard Rogers, Strategic Engagement and Partnership Manager, Richard.Rogers@wiltshire.gov.uk

No unpublished documents have been relied upon in the preparation of this report.

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Pewsey Local Highways & Footway Improvement Group

	Item	Update	Actions and recommendations	Who
	Pewsey LHFIG – Notes of meeting held on-line on Wednesday 27th July 2024 at 14:15 hrs			
1.	Attendees and apologies			
Page 89		<p>Attendees:</p> <ul style="list-style-type: none"> Cllr Jerry Kunkler (Chair) Cllr Paul Oatway David Proto – Manningford PC Tim Burgess – Chirton & Conock PC Mike Lockhart – Shalbourne PC Clair Wilkinson – Great Bedwyn PC Vanya Body – Froxfield PC John Brewin – Woodborough PC Andrew Flack – Upavon PC Dawn Wilson – Wilcot, Huish & Oare PC John Ford – Pewsey PC Andrew Gray – North Newnton PC Colin Gale – Rushall PC Phil Rushmere – Traffic Engineer Andy Cadwallader – Area Highway Engineer Mark Stansby – Principal Traffic Engineer 	Area Board to note.	AB
		<p>Apologies:</p> <ul style="list-style-type: none"> Dianah Shaw – Shalbourne PC Ed Nelson – Grafton PC 		

Pewsey Local Highways & Footway Improvement Group

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2.	Notes of last meeting			
		The notes of the previous LHFIG meeting held on 24 th April 2024 were presented to the Area Board on 17 th June 2024, passing all recommendations.	LHFIG to note.	All
3.	Financial Position			
		<p>The current balance, less previous commitments, is £25,245.07 (see Appendix 1).</p> <p>Please note that the Area Board has agreed to set Parish and other Third Party contributions at 40% of the cost of future schemes, capped at a maximum amount of £5,000.</p>	Area Board to note	AB
4.	Priority schemes			
a)	<p>Issue 10-20-9</p> <p>Chirton – request for 20 mph speed limit assessment, to include Conock.</p>	<p>Issue submitted by Chirton Parish Council on 24/11/20</p> <p>As previously reported, The criteria has been met for a 20 mph limit and the estimated cost for this, inclusive of legal fees is £7,500.</p> <p>Highways are currently preparing drawings and schedules ahead of statutory consultation.</p> <p>An invoice is to be issued to the Parish for their contribution towards the assessment, a sum of £580.</p>	Area Board to note	AB
b)	<p>Issue 10-21-2</p>	<p>Issue submitted by Woodborough PC on 20/01/21</p> <p>Following a successful bid for Substantive Highway Schemes Funding, the project has now been programmed to commence</p>	Highways to check programme dates	Highways

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	Woodborough C261 (West End of village) – request to extend kerbing and / or footway	<p>on the ground on 3rd February and is likely to run for approximately 10 working days, under a full road closure.</p> <p>The Parish have asked if this could be done during a school term break. Highways will investigate but demand for these slots is at a premium, and jobs are programmed to try and minimise disruption.</p>		
c)	<p>Issue 6374 & 6541</p> <p>Upavon – repositioning of No Entry Signs</p>	<p>Issues submitted on 08/06/18 & 31/07/18</p> <p>Final cost is now confirmed as £5,766.31, which includes for the cost of a larger duplicate sign which the Parish agreed to fund, a sum of £112.47.</p> <p>The Parish contribution therefore amounts to £2,939.39 and an invoice is to be issued imminently.</p>	To recommend to the Area Board that this Issue be closed.	Chair
d)	<p>Issue 10-22-10</p> <p>North Newnton – request for Phase 3 of Footway project to complete the link from Rushall Road to the Bus Stops on A345.</p>	<p>Issue submitted by North Newnton Parish Council on 05/07/22</p> <p>Following a successful bid for Substantive Highway Schemes Funding, the project has now been programmed to commence on the ground on 24th February 2025 and is likely to run for approximately 10 working days.</p>	Area Board to note	AB
e)	<p>Issue 10-22-8</p> <p>Rushall Elm Row Phase 3 – New footway from Manor Cottage to newly built footway from Whistledown farm</p>	<p>Issue submitted by Rushall Parish Council on 27/04/22.</p> <p>A detailed design has been completed and an estimate calculated to include the following:</p> <p>Civils works £33,500 BT Works £8,000 Road Closure £3,000 Vegetation and fencing £5,000</p>	Highways to ensure an application for Substantive Schemes Funding is submitted later this year.	Highways

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		<p>Safety Audits £2,780 Total £52,280</p> <p>BT are concerned that our work may destabilise their poles and are adamant that these must be moved. We accept that our regrading work will remove some of the depth around these poles.</p>		
f)	<p>Issue 10-23-2</p> <p>Froxfield A4 – request for Speed Limit Review</p>	<p>Issue submitted by Froxfield Parish Council on 11/01/23</p> <p>The new speed limit is now operational, although there may be some carriageway roundels still to be marked.</p> <p>No bills have been submitted by the contractor as yet.</p>	Highways to ensure roundels are painted by the contractor.	Highways
g)	<p>Issue 10-22-9</p> <p>A345 Upavon – request for footway link from Riverside Park to the village centre, in the vicinity of Grey Flags</p>	<p>Issue submitted by Upavon Parish Council on 29/06/22</p> <p>The Parish have reached a stalemate in negotiating with the owner of Grey Flags and have requested that consideration be given to constructing a path on the western side of Pewsey Road instead.</p>	Highways to investigate and if feasible, will produce a ball park estimate for the next meeting in October.	Highways
h)	<p>Issue 10-23-6</p> <p>A4 Froxfield – request for SID infrastructure (ground socket & Post)</p>	<p>Issue submitted on 22/05/23 by Froxfield Parish Council</p> <p>The SID is to monitor both directions and a permanent post has been installed as part of the speed limit changes.</p> <p>The cost of this install will be included in the larger scheme.</p>	To recommend to the Area Board that this Issue be closed	Chair
i)	<p>Issue 10-23-8</p>	<p>Issue submitted on 12/07/23 by Cllr Oatway on behalf of Beechingstoke Parish Council</p>	Area Board to note	AB

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	Beechingstoke Woodborough Road – request for village gates	New nameplates and one gate have been installed and bills are awaited from our contractor.		
j)	10-23-11 Oxenwood – request for Speed Limit Review	<p>Issue submitted on 01/10/23 by Shalbourne Parish Council</p> <p>An invoice is to be issued to the Parish for their contribution towards the assessment, a sum of £580.</p> <p>The Parish has undertaken local consultation and have advised that Fosbury no longer wish to pursue a lower speed limit.</p> <p>Our ball park estimate now stands at around £9,000, inclusive of legal fees (£3,000).</p> <p>The Parish wish to pursue the changes at Oxenwood and have offered a 40% contribution, a sum of £3,600. The LHFIG were content to take this forward.</p>	<p>To recommend to the Area Board an allocation of £5,400.</p> <p>Highways to prepare scheules and drawings for public consultation.</p>	<p>Chair</p> <p>Highways</p>
k)	10-23-9 A345 Junction with Sunnyhill Lane – request for Bus Stop infrastructure and footpath link.	<p>Issue submitted on 29/09/23 by Wilcot, Huish and Oare Parish Councill</p> <p>Highways have now completed a preliminary design (see Appendix 2) and our ball park estimate now stands at £25,300.</p> <p>This sum covers the following elements:</p> <ul style="list-style-type: none"> • Civils – construction of footway and hard standing • Refurbishment of existing bus shelter • Provision of new Bus Shelter • Road safety Audit • Topo Survey 	<p>To recommend to the Area Board an allocation of an additional sum of £480.</p> <p>Highways to organise a Topo survey</p>	<p>Chair</p> <p>Highways</p>

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		<p>This group had previously made a financial provision for a Topo survey of £1500, but £800 of this has been spent on an Asbestos Survey of the existing shelter. The findings of this survey are still to be reported, but it is highly likely that Asbestos will be identified.</p> <p>The estimate for both surveys is £2,300. The Parish has offered to fund 40% of the Asbestos survey, a sum of £320.</p> <p>The LHFIG has agreed to fund the balance of £1,980.</p>		
Page 94	<p>10-23-10</p> <p>A345 between Prospect and Rainscombe Farm, North of Oare – request for Signing review</p>	<p>Issue submitted on 29/09/23 by Wilcot, Huish and Oare Parish Council</p> <p>A review of Traffic Signs and Road Markings has been completed, covering Oare village and Oare Hill to Rainscombe Farm and consideration has been given for the provision of gates at the northend of the village.</p> <p>It will not be possible to install gates due to the steep banks, vegetation growth and the presence of driveways and field entrances on Oare Hill. We have also ruled out new road markings due to concerns over the current condition of the road surface, and the likelihood of the markings adhering to the tired surface. We have identified a number of signs for improvement, at the northend of the village, and details are shown as Appendix 3. The cost to make these changes, inclusive of temporary traffic management is estimated at £3,920.93.</p> <p>Improvements to the road markings can be considered as and when the road is resurfaced at no cost to the LHFIG or Parish.</p>	<p>To recommend to the Area Board an allocation of £2,352.56</p> <p>Highways to arrange installation.</p>	<p>Chair</p> <p>Highways</p>

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		<p>The Parish were content to proceed with this, although noting that some elements of this might be considered as maintenance. Highways stated that this was not a simple like for like replacement exercise.</p> <p>The LHFIFG were minded to support the project with the Parish making a 40% contribution, a sum of £1,568.37.</p>		
m)	<p>10-23-13</p> <p>A345 Upavon Pewsey Road / Riverside Park – request for a new post for SID Deployment</p>	<p>Issue submitted on 27/11/23 by Upavon Parish Council</p> <p>Ground sockets will be required for the 2 sites identified by the Parish, estimated at £1050.</p> <p>An order has been placed with the contractor and installation is anticipated towards the end of this month.</p>	Highways to monitor progress.	
n)	<p>10-24-01</p> <p>Pewsey Wilcot Road – request for Planter to form a calming feature</p>	<p>Issue submitted on 15/01/24 by Pewsey Parish Council</p> <p>Previously, £1,100 has been allocated for this project, £800 from the LHFIFG and the remainder by the Parish.</p> <p>Highways has suggested a “Muscaris” planter, measuring 1300 x 600. Height is 500mm and the Parish has recently given their preference for the planter to be grey.</p> <p>Highways are preparing the Order for the contractor but are aware that Wilcot Road is soon to be resurfaced and installation will be delayed until that work has been completed.</p>	Highways to issue work order	Highways
o)	<p>10-24-03</p> <p>C38 Woodborough The Sands – request for Horse Warning Signs</p>	<p>Issue submitted on 19/01/24 by Woodborough Parish Council</p> <p>An order for standard Horse Warning Signs has been placed with our contractor. As with other projects, installation has</p>	Area Board to note.	AB

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		been delayed due to a backlog of work. Installation is now anticipated at the end of this month / early next month.		
p)	10-24-02 Bottlesford, nr Seven Stars public house – request is for warning signs for pedestrians, horses and to indicate that the road narrows.	Issue submitted on 18/01/24 by North Newton Parish Council An order for this work has been issued to the contractor but the Parish has since requested that the road markings are deferred, as the Parish are concerned about the condition of the road surface. Highways have advised the contractor accordingly. The estimate is now adjusted to £950 with the Parish offering a 50% contribution. Installation of the signs is anticipated during August.	Highways to monitor progress	Highways
5.	New Requests and ongoing Issues			
a)	Issue 10-21-12 C52 Safety and Speed between Manningford and Wilcot	Issue Submitted by Manningford Parish Council on 26/10/21 Parish have raised safety concerns about Cross Hayes and Little Abbots crossroads and of through traffic using this route. The patching work at Little Abbots has now been completed. now more likely to take place in 24/25 due to financial constraints. The Parish has organised a Traffic Survey but this was done before the patching work was completed, giving some distorted volume figures. The Parish are not in favour of introducing calming features within the village but may yet opt for a request for a speed limit review.	Area Highway Engineer to confirm that the road markings (give way lines) have been reinstated at Little Abbots following patching. Parish to discuss further and report back to the LHFIG at the next meeting.	Area Highway Engineer Parish Council

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b)	<p>Issue 10-22-12</p> <p>Upavon High Street – request for footway between 21 High Street and Jarvis Street.</p>	<p>Issue submitted by Upavon Parish Council on 04/10/22</p> <p>There is no kerbed footway provision at the narrow section of the High Street a length of approximately 50 metres. Measurements taken on site show that an 8m extension to the current footway would be possible, but the carriageway width is too narrow to extend beyond this.</p> <p>An outline drawing was presented to the group at the last meeting and the Parish requested more time to consider this. The ball park estimate stands at £11,450.00.</p>	<p>Parish Council have requested more time to consider this.</p>	<p>Parish Council</p>
Page 97 c)	<p>Issue 10-23-4</p> <p>Rushall Pewsey Road – request for footway improvements near Chudleigh Cottage</p>	<p>Issue submitted on 27/04/23 by Rushall Parish Council, as a consequence of aborted work by Local Highways Team.</p> <p>Request is for raised kerbs to prevent through traffic from using the footway as an extension to the running carriageway.</p> <p>A preliminary design has been prepared with an estimate standing at £18,200.</p>	<p>Members to discuss this issue with Director of Highways, Sam Howell.</p>	<p>Wilts Cllrs</p>
d)	<p>Issue 10-23-7</p> <p>Burbage Stibb Green – request for footway improvements near The Old Bakery</p>	<p>Issue submitted on 12/07/23 by Burbage Parish Council, as a consequence of aborted work by Local Highways Team.</p> <p>Request is for footway widening to achieve 1.2 metres and a solution to retain the bank, good for the next 20 years. The length spans approximately 125 metres and is confirmed as being public highway (to the fence line).</p> <p>A preliminary design has been prepared with an estimate standing at £29,221.10.</p>	<p>Members to discuss this issue with Director of Highways, Sam Howell.</p>	<p>Wilts Cllrs</p>

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e)	<p>10-23-12</p> <p>East Grafton, The Green – request for a speed limit review, warning signs and traffic calming</p>	<p>Issue submitted on 09/11/23 by Grafton Parish Council</p> <p>Speed Limit reviews are currently charged at £3,100.</p> <p>The Parish representative has not been present at a meeting since this issue was submitted.</p> <p>The parish has confirmed by email that a Traffic Survey has been requested, although this is to be delayed until the Autumn term as the nursery has closed for the summer holidays.</p>	Area Board to note.	AB
f)	<p>10-23-14</p> <p>Froxfield Upper Oakhill – request is for verge marker posts, construction of passing places and refurb of edge of carriageway markings</p>	<p>Issue submitted on 27/12/23 by Froxfield Parish Council</p> <p>Area Highway Engineers has confirmed that the edgelines will be refreshed as part of their summer programme.</p> <p>Highways has met with the residents and explained that the edgelines are to be refreshed. They are generally content with this action, but Highways will monitor the situation and may yet recommend the provision of verge marker posts.</p>	Area Board to note	AB
g)	<p>10-24-04</p> <p>Great Bedwyn, Granary Road – Request to provide concrete and sets to prevent damage to a verge within the estate.</p>	<p>Issue submitted on 14/03/24 by Great Bedwyn Parish Council.</p> <p>Damage mainly caused by large service and delivery vehicles.</p> <p>Highways confirmed that the area in question was adopted highway.</p> <p>The Parish Council has indicated that the management company for the estate is willing to make a 40% contribution and that some bollards would be acceptable to prevent overrun.</p>	Highways to consider the placement of bollards and to produce an estimate.	Hghways

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h)	<p>10-24-05</p> <p>East Grafton, Wilton Road, by Taw Cottage – request for access protection markings to improve sightlines from private driveway</p>	<p>New Issue submitted on 12/06/24 by Grafton Parish Council</p> <p>Issue first raised in 2022 but resident withdrew his request at that time. A ball park estimate to install markings of this nature, as a stand alone project, is £500.</p> <p>As the Parish were not represented at the meeting the item was deferred until the next meeting.</p>	Area Board to note	AB
i)	<p>10-24-06</p> <p>Beechingstoke – request for a speed limit review on Woodborough Road, from Broad Street to Limberstone.</p>	<p>New Issue submitted on 03/07/24 by Beechingstoke Parish Council</p> <p>A recent traffic survey commissioned by the Parish showed an average combined speed of 33 mph, the current speed limit is the National Limit.</p> <p>Speed limit reviews are charged at a fixed fee of £3,100.</p> <p>Following a discussion Highways suggested that the sitte was unlikely to qualify for a 30 mph speed limit and questioned the value of commissioning a speed limit review. Other measures could be considered such as signing and road markings to manage traffic behaviour.</p>	Cllr Oatway to report back to the Parish Council.	Cllr Oatway
j)	<p>10-24-07</p> <p>A345 Oare southside of church – request for new post and ground socket for SID deployment</p>	<p>New Issue submitted on 03/07/24 by Wilcot, Huish & Oare Parish Council</p> <p>A ball park estimate to undertake this work is £600 inclusive of temporary traffic management.</p> <p>Highways are content for this to proceed and the parish Council stated that their Village Hall Committee were willing to fund this in full.</p>	<p>To recommend to the Area Board that this Issue is added to the Priority Schemes list without funding.</p> <p>Highways to order work</p>	<p>Chair</p> <p>Highways</p>

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		The LHFIG were happy to proceed.		
k)	10-24-08 Wilcot Alton Road – request for replacement post for SID deployment.	New Issue submitted on 03/07/24 by Wilcot, Huish & Oare Parish Council Pole has been damaged – is this a maintenance issue?	Area Highway Engineer to investigate and replace as necessary.	Area Highway Engineer
l)	10-24-09 Wilcot Cross Hayes junction – request for signing review on approach from Bristows Bridge	New Issue submitted on 03/07/24 by Wilcot, Huish & Oare Parish Council In the most recent 3 year period that has been 2 personal injury collisions recorded. Both described by the Police as being slight in nature. 1 incident involved a car travelling southbound which failed to give way. The Give Way Sign has been damaged and is temporarily fixed to a short post. All other signs on this approach are in good order.	Area Highway Engineer to investigate and replace.	Area Highway Engineer
m)	10-24-10 Great Bedwyn Browns Lane – request for installation of White Gates and new Speed Limit / village Nameplate signs.	New Issue submitted on 09/07/24 by Great Bedwyn Parish Council Parish Council has been given a ball park estimate of £3,800 to supply and install and are willing to fund this in full (subject to a review of the estimate to cover 24/25 prices). The Parish are seeking support from the LHFIG to add this to the Priority Schemes list and to ask that any additional costs are covered by the LHFIG. The LHFIG were supportive of this and Highways to action.	To recommend to the Area Board that this Issue is added to the Priority Schemes List and to allocate a sum of £500 as a contingency. Highways to arrange installation.	Chair Highways

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6.	Other items			
a)	Deadline for submitting LHFIF Requests.	Requests are to be submitted two weeks prior to each meeting. Requests received after the deadline will be held until the following meeting. Requests to be sent to LHFIFrequests@wiltshire.gov.uk The deadline for our next meeting is Wednesday 25 September 2024.	To note	All
7.	Dates of future meetings: 9th October and 5th February 2025. Meetings to commence at 14:00 hrs and will be held on-line until further notice.			

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Highways Traffic Officer – Mark Stansby

Area Highway Engineer – Andy Cadwallader

1. Environmental & Community Implications

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1.1. Environmental and community implications were considered by the LHFIG during their deliberations. The funding of projects will contribute to the continuance and/or improvement of environmental, social and community wellbeing in the community area, the extent and specifics of which will be dependent upon the individual project.

2. Financial Implications

2.1. All decisions must fall within the Highways funding allocated to Pewsey Area Board.

2.2. If funding is allocated in line with LHFIG recommendations outlined in this report, and all relevant 3rd party contributions are confirmed, Pewsey Area Board will have a remaining Highways funding balance of **£19,133.44**

3. Legal Implications

3.1. There are no specific legal implications related to this report.

4. HR Implications

4.1. There are no specific HR implications related to this report.

5. Equality and Inclusion Implications

5.1 The schemes recommended to the Area Board will improve road safety for all users of the highway.

6. Safeguarding implications

6.1 There are no specific Safeguarding implications related to this report.

7. Recommendations to Pewsey Area Board

7.1 To add the following Issues (with funding) to the Priority Schemes List: 10-24-10 Great Bedwyn Browns Lane village gateway (£500)

7.2 To allocate funding to Issues currently on the Priority Schemes List: 10-23-11 Oxenwood Speed Limit (£3,600), 10-23-9 A345 Sunnyhill Lane (£480) and 10-23-10 A345 Oare Signing Review (£2,352.56).

7.3 To add the following Issues to the Priority Schemes List (without funding): 10-24-07 A345 Oare New Post for SID deployment

7.4 To close the following Issues: 6374 & 6541 Upavon Signing and streetlighting, 10-23-6 Froxfield new post for SID deployment

Pewsey LHFIG expenditure 2024 / 25 as of 18/07/24

Budget £26,712 + £35,480 c/fwd = £62,192.00

Scheme	Estimate	LHFIG Commitment	Expenditure	Projected Spend
A345 Sunnyhill Lane Bus Stop – Asbestos survey	£800.00	£800.00	£0,000.00	£800.00
Woodborough Footway Phase 2 Construction	£50,322.13	£5,500.00	£0,000.00	£50,322.13
Beechingstoke Parish – village gates / nameplates	£3,000.00 (ball park)	£2,500.00	£0,000.00	£3,000.00
North Newnton Footway Phase 3 construction	£29,225.81	£8,000.00	£0,000.00	£29,225.81
A4 Froxfield – speed limit implementation	£6,500.00 (ball park)	£5,000.00	£2,500.00 interim	£6,500.00
A345 Oare Village Signing Review	£3,920.93	£3,000.00	£0,000.00	£3,920.93
A345 Upavon Pewsey Road – SID infrastructure	£1,050.00	£500.00	£0,000.00	£1050.00
Pewsey Wilcot Road – Traffic Calming feature	£1,100.00 (ball park)	£800.00	£0,000.00	£1,100.00
Woodborough The Sands – horse warning signs	£800.00 (ball park)	£500.00	£0,000.00	£800.00
Chirton 20mph speed limit implementation	£7,500.00	£4,500.00	£0,000.00	£7,500.00
Rushall Elm Row Footway (Phase 3)	£52,280.00	£5,000.00	£0,000.00	£52,280.00
Bottlesford – warning signs and markings	£950.00	£425.00	£0,000.00	£950.00
Totals	£157,448.87	£36,525.00	£2,500.00	£157,448.87

Budget £62,192.00

Projected Spend £157,448.87

Balance -£95,256.87

Plus contributions (details below) £120,501.94

Current Balance £25,245.07

Contributions

Woodborough Footway Phase 2 Construction	£7,500.00	Woodborough Parish Council – to be invoiced upon completion
Woodborough Footway Phase 2 Construction	£37,322.13	Substantive Highways Scheme Fund
North Newnton Footway Phase 3 Construction	£8,035.43	Section 106 Fund
North Newnton Footway Phase 3 Construction	£13,189.38	Substantive Highways Scheme Fund.
A4 Froxfield speed limit implementation	£1,500.00	Froxfield Parish Council – to be invoiced upon completion
Beechingstoke village gates / nameplates	£500.00	Beechingstoke Parish Council – to be invoiced upon completion
A345 Oare Village Signing Review	£600.00	Wilcot Huish & Oare Parish Council – to be invoiced upon completion
A345 Upavon Pewsey Road SID Infrastructure	£550.00	Upavon Parish Council – to be invoiced upon completion
Pewsey Wilcot Road Traffic Calming feature	£300.00	Pewsey Parish Council – to be invoiced upon completion
Woodborough The Sands Horse Warning signs	£300.00	Woodborough Parish Council – to be invoiced upon completion
Chirton 20 mph speed limit implementation	£3,000.00	Chirton & Conock Parish Council – to be invoiced upon completion
Rushall Elm Row Footway (Phase 3)	£5,000.00	Rushall Parish Council – to be invoiced upon completion
Rushall Elm Row Footway (Phase 3)	£42,280.00	Substantive Highways Scheme Fund (subject to a successful bid)
Bottlesford Warning signs and road markings	£425.00	North Newnton Parish Council – to be invoiced upon completion
Total	£120,501.94	